

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Alaska Commission on Postsecondary Education (ACPE)
Mailing Address	P.O. Box 110505, Juneau, AK 99811
Street Address	3030 Vintage Blvd., Juneau, AK 99801
Phone	(907) 465-6740
FAX	(907) 465-3293
Governing Board Rep	Benjamin Shier
GB Rep's Title	Quality Assurance Officer
GB Rep's Phone	(907) 465-6677
GB Rep's Email	ben.shier@alaska.gov
Permanent Proxy	Stephanie Butler
Proxy's Title	Director of Operations
Proxy's Phone	(907) 465-6743
Proxy's Email	stephanie.butler@alaska.gov
Primary Policy Contact	Benjamin Shier
Policy Contact's Title	Quality Assurance Officer
Policy Contact's Phone	(907) 465-6677
Policy Contact's Email	ben.shier@alaska.gov
Information Updated 05/10/13	

Guarantor	American Education Services/Pennsylvania Higher Education Assistance Agency (AES/PHEAA)
Mailing Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Street Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Phone	(717) 720-2610
FAX	(717) 720-3933
Governing Board Rep	Cindy Davis
GB Rep's Title	Director, Compliance Services
GB Rep's Phone	(717) 720-2182
GB Rep's Email	cdavis@aessuccess.org
Permanent Proxy	Jennie Thompson
Proxy's Title	Compliance Specialist
Proxy's Phone	717-720-3676
Proxy's Email	ithompson@aessuccess.org
Primary Policy Contact	Cindy Davis
Policy Contact's Title	Director, Compliance & External Audit Services
Policy Contact's Phone	(717) 720-2182
Policy Contact's Email	cdavis@aessuccess.org
Information Updated 09/25/12	

Guarantor	American Student Assistance (ASA) (Massachusetts)
Mailing Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Street Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Phone	(800) 999-9080
FAX	(617) 728-4670
Governing Board Rep	Betsy Mayotte
GB Rep's Title	Director of Regulatory Compliance and Privacy
GB Rep's Phone	(800) 999-9080 ext. 3027
GB Rep's Email	bmayotte@asa.org
Permanent Proxy	Brendan Furey
Proxy's Title	Senior Policy Analyst
Proxy's Phone	(617) 521-6237
Proxy's Email	bfurey@asa.org
Primary Policy Contact	Betsy Mayotte
Policy Contact's Title	Director of Regulatory Compliance and Privacy
Policy Contact's Phone	(800) 999-9080 ext. 3027
Policy Contact's Email	bmayotte@asa.org
Information Updated 09/25/12	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	College Assist (CA) (Colorado)
Mailing Address	1560 Broadway, Suite 1700, Denver, CO 80202
Street Address	1560 Broadway, Suite 1700, Denver, CO 80202
Phone	(720) 264-8500
FAX	(303) 292-1606
Governing Board Rep	Jennifer Gullickson
GB Rep's Title	Program Manager
GB Rep's Phone	720-264-8511
GB Rep's Email	jgullickson@college-assist.org
Permanent Proxy	Nicole Vigil
Proxy's Title	Controller
Proxy's Phone	(720) 264-8525
Proxy's Email	nvigil@college-assist.org
Primary Policy Contact	Jennifer Gullickson
Policy Contact's Title	Program Manager
Policy Contact's Phone	720-264-8511
Policy Contact's Email	jgullickson@college-assist.org
Information Updated 10/29/12	

Guarantor	Educational Credit Management Corporation (ECMC)
Mailing Address	10370 Peter McCuen Blvd., Mather, CA 95655
Street Address	10370 Peter McCuen Blvd., Mather, CA 95655
Phone	(916) 526-7294
FAX	(916) 526-7347
Governing Board Rep	Jennifer Norman
GB Rep's Title	Manager, Program Review and Compliance
GB Rep's Phone	(916) 526-7294
GB Rep's Email	jnorman@ecmc.org
Permanent Proxy	Michelle White
Proxy's Title	Senior Compliance Auditor
Proxy's Phone	(916) 526-7354
Proxy's Email	mwhite@ecmc.org
Primary Policy Contact	Jennifer Norman
Policy Contact's Title	Manager, Program Review and Compliance
Policy Contact's Phone	(916) 526-7294
Policy Contact's Email	jnorman@ecmc.org
Information Updated 10/07/13	

Guarantor	Finance Authority of Maine (FAME)
Mailing Address	P.O. Box 949, Augusta, ME 04332-0949
Street Address	5 Community Drive, Augusta, ME 04332
Phone	(207) 623-3263
FAX	(207) 623-0095
Governing Board Rep	Jennifer Lanphear
GB Rep's Title	
GB Rep's Phone	(207) 620-3548
GB Rep's Email	jlantphear@famemaine.com
Permanent Proxy	Rita Fournier
Proxy's Title	Manager of Student Loan Programs
Proxy's Phone	(207) 623-3263, ext. 3545
Proxy's Email	rfournier@famemaine.com
Primary Policy Contact	Rita Fournier
Policy Contact's Title	Manager of Student Loan Programs
Policy Contact's Phone	(207) 623-3263, ext. 3545
Policy Contact's Email	rfournier@famemaine.com
Information Updated 05/10/11	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Florida Department of Education, Office of Student Financial Assistance (OSFA)
Mailing Address	325 West Gaines Street, Suite 1314, Tallahassee, FL 32399
Street Address	325 West Gaines Street, Suite 1314, Tallahassee, FL 32399
Phone	(850) 410-6846
FAX	(850) 488-3612
Governing Board Rep	Reitha Scott
GB Rep's Title	Program Specialist IV, Policy Manager
GB Rep's Phone	(850) 410-6846
GB Rep's Email	reitha.scott@fldoe.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Reitha Scott
Policy Contact's Title	Program Specialist IV, Policy Manager
Policy Contact's Phone	(850) 410-6846
Policy Contact's Email	reitha.scott@fldoe.org
Information Updated 07/19/10	

Guarantor	Great Lakes Higher Education Guaranty Corporation (GLHEGC) (Wisconsin)
Mailing Address	PO Box 7858 Madison, WI 53707
Street Address	2401 International Lane, Madison, WI 53704
Phone	(608) 246-1800
FAX	(608) 246-1481
Governing Board Rep	Nancy Masten
GB Rep's Title	Policy Supervisor
GB Rep's Phone	(877) 354-3373
GB Rep's Email	nmasten@glhec.org
Permanent Proxy	Jacki Fairbairn
Proxy's Title	Director, Policy and Regulatory Compliance
Proxy's Phone	(800) 862-7322
Proxy's Email	jfairbairn@glhec.org
Primary Policy Contact	Lori Yaun
Policy Contact's Title	Senior Policy Analyst
Policy Contact's Phone	(608) 246-1622
Policy Contact's Email	lyaun@glhec.org
Information Updated 07/28/11	

Guarantor	Illinois Student Assistance Commission (ISAC)
Mailing Address	500 W. Monroe, 3 rd Floor, Springfield, IL 62704
Street Address	500 W. Monroe, 3 rd Floor, Springfield, IL 62704
Phone	(217) 782-6767
FAX	(217) 524-1858
Governing Board Rep	Susan Fields
GB Rep's Title	Government Relations Liaison
GB Rep's Phone	(217) 785-9277
GB Rep's Email	susan.i.fields@isac.illinois.gov
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Susan Fields
Policy Contact's Title	Government Relations Liaison
Policy Contact's Phone	(217) 785-9277
Policy Contact's Email	susan.i.fields@isac.illinois.gov
Information Updated 08/30/11	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Kentucky Higher Education Assistance Authority (KHEAA)
Mailing Address	P.O. Box 798, Frankfort, KY 40602-0798
Street Address	1050 US 127 South, Frankfort, KY 40601
Phone	(502) 696-7276
FAX	(502) 696-7293
Governing Board Rep	Mark Maidlow
GB Rep's Title	Compliance Officer
GB Rep's Phone	(502) 696-7276
GB Rep's Email	mmaidlow@kheaa.com
Permanent Proxy	Jonathan Downey
Proxy's Title	Legal Compliance Analyst
Proxy's Phone	(502) 329-7187
Proxy's Email	jdowney@kheaa.com
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	
Information Updated 07/19/10	

Guarantor	Louisiana Student Financial Assistance Commission (LASFAC), Office of Student Financial Assistance
Mailing Address	P. O. Box 91202, Baton Rouge, LA 70821-9202
Street Address	1885 Wooddale Boulevard, Baton Rouge, LA 70806
Phone	(225) 922-1012
FAX	(225) 925-7538
Governing Board Rep	George Eldredge
GB Rep's Title	Assistant Director, Support Services
GB Rep's Phone	(225) 922-0597
GB Rep's Email	geldredge@osfa.state.la.us
Permanent Proxy	Robyn Lively
Proxy's Title	Attorney
Proxy's Phone	(225) 922-3223
Proxy's Email	rlively@osfa.state.la.us
Primary Policy Contact	Robyn Lively
Policy Contact's Title	Attorney
Policy Contact's Phone	(225) 922-3223
Policy Contact's Email	rlively@osfa.state.la.us
Information Updated 07/27/10	

Guarantor	Michigan Higher Education Assistance Authority/Michigan Guaranty Agency (MHEAA/MGA)
Mailing Address	P. O. Box 30047, Lansing, MI 48909
Street Address	430 West Allegan-3 rd Floor, Lansing MI 48922
Phone	(800) 642-5626
FAX	(517) 241-0155
Governing Board Rep	Susie K. Gibson
GB Rep's Title	Audit/Program Review Manager
GB Rep's Phone	(517) 335-6769
GB Rep's Email	gibsons@michigan.gov
Permanent Proxy	Daniel Tryon
Proxy's Title	Audit Manager
Proxy's Phone	(517) 373-4981
Proxy's Email	tryond@michigan.gov
Primary Policy Contact	Susie K. Gibson
Policy Contact's Title	Audit/Program Review Manager
Policy Contact's Phone	(517) 335-6769
Policy Contact's Email	gibsons@michigan.gov
Information Updated 07/21/10	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Missouri Department of Higher Education (MDHE) Student Loan Program
Mailing Address	P.O. Box 1469, Jefferson City, MO 65102-1469
Street Address	205 Jefferson St., Jefferson City, MO 65102-1469
Phone	(573) 751-1767
FAX	(573) 751-6635
Governing Board Rep	Daniel Day
GB Rep's Title	Senior Associate- Compliance
GB Rep's Phone	(573) 751-1767
GB Rep's Email	Dan.Day@dhe.mo.gov
Permanent Proxy	Kim Slote
Proxy's Title	Policy Analyst
Proxy's Phone	(573) 522-1365
Proxy's Email	kimberly.slote@dhe.mo.gov
Primary Policy Contact	Daniel Day
Policy Contact's Title	Senior Associate- Compliance
Policy Contact's Phone	(573) 751-1767
Policy Contact's Email	Dan.Day@dhe.mo.gov
Information Updated 06/20/13	

Guarantor	Montana Guaranteed Student Loan Program (MGSLP)
Mailing Address	P.O. Box 203101, Helena, MT 59620-3101
Street Address	2500 Broadway, Helena, MT 59601-4989
Phone	(406) 444-6594
FAX	(406) 444-1869
Governing Board Rep	Ted Broderick
GB Rep's Title	Program Officer
GB Rep's Phone	(406) 444-1565
GB Rep's Email	tbroderick@montana.edu
Permanent Proxy	Viki Garman
Proxy's Title	Compliance Specialist
Proxy's Phone	(406) 444-0159
Proxy's Email	vgarman@montana.edu
Primary Policy Contact	Ted Broderick
Policy Contact's Title	Program Officer
Policy Contact's Phone	(406) 444-1565
Policy Contact's Email	tbroderick@montana.edu
Information Updated 04/15/11	

Guarantor	National Student Loan Program (NSLP) (Nebraska)
Mailing Address	P.O. Box 82507, Lincoln, NE 68501-2507
Street Address	1300 O Street, Lincoln, NE 68508
Phone	(800) 735-8778
FAX	(402) 479-6763
Governing Board Rep	Suzanne Christopher
GB Rep's Title	Project Leader
GB Rep's Phone	(402) 479-6865
GB Rep's Email	suzannec@nslp.org
Permanent Proxy	Catherine Herzberg
Proxy's Title	Director, Account Administration
Proxy's Phone	402-479-6850
Proxy's Email	cathyh@nslp.org
Primary Policy Contact	Suzanne Christopher
Policy Contact's Title	Project Leader
Policy Contact's Phone	(402) 479-6865
Policy Contact's Email	suzannec@nslp.org
Information Updated 01/15/13	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	New Hampshire Higher Education Assistance Foundation (NHHEAF)
Mailing Address	PO Box 877, Concord, NH 03302-0877
Street Address	4 Barrell Court, Concord, NH 03301
Phone	(603) 225-6612
FAX	
Governing Board Rep	Mike Levasseur
GB Rep's Title	Vice President of Compliance
GB Rep's Phone	(603) 227-5427
GB Rep's Email	mlevasseur@gsmr.org
Permanent Proxy	William Tanguay
Proxy's Title	Regulatory Compliance Specialist
Proxy's Phone	(603) 225-6612 ext. 597
Proxy's Email	wtanguay@gsmr.org
Primary Policy Contact	Mike Levasseur
Policy Contact's Title	Vice President of Compliance
Policy Contact's Phone	(603) 227-5427
Policy Contact's Email	mlevasseur@gsmr.org
Information Updated 09/25/12	

Guarantor	New Jersey Higher Education Student Assistance Authority (HESAA)
Mailing Address	PO Box 540, Trenton NJ 08625-0540
Street Address	4 Quakerbridge Plaza, Trenton, NJ 08625
Phone	(800) 792-8670
FAX	(609) 588-2390
Governing Board Rep	Teresa Gervasio
GB Rep's Title	Director, Student Loan Programs
GB Rep's Phone	(609) 588-3213
GB Rep's Email	tgervasio@hesaa.org
Permanent Proxy	Earl Stewart
Proxy's Title	Compliance Officer
Proxy's Phone	(609) 584-4033
Proxy's Email	estewart@hesaa.org
Primary Policy Contact	Earl Stewart
Policy Contact's Title	Compliance Officer
Policy Contact's Phone	(609) 584-4033
Policy Contact's Email	estewart@hesaa.org
Information Updated 07/19/10	

Guarantor	New Mexico Student Loan Guarantee Corporation (NMSLGC)
Mailing Address	PO Box 92230, Albuquerque, NM 87199-2230
Street Address	7400 Tiburon NE, Albuquerque, NM 87109
Phone	(505) 345-8821
FAX	(505) 344-3631
Governing Board Rep	Melissa Dale
GB Rep's Title	Director
GB Rep's Phone	(505) 761-2361
GB Rep's Email	dalem@nmstudentloans.org
Permanent Proxy	Elizabeth (Beth) Leeway
Proxy's Title	Compliance Examiner
Proxy's Phone	(505) 761-2366
Proxy's Email	leewayb@nmstudentloans.org
Primary Policy Contact	Cecilia Evjen
Policy Contact's Title	Vice President
Policy Contact's Phone	(505) 761-2350
Policy Contact's Email	evjenc@nmstudentloans.org
Information Updated 08/18/10	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	New York State Higher Education Services Corporation (HESC)
Mailing Address	99 Washington Avenue, Albany, NY 12255
Street Address	99 Washington Avenue, Albany, NY 12255
Phone	(518) 473-1574
FAX	(518) 486-6515
Governing Board Rep	Joe Bradley, Director
GB Rep's Title	Bureau of Program Policy & Institutional Review
GB Rep's Phone	(518) 473-5833
GB Rep's Email	jbradley@hesc.ny.gov
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	
Information Updated 07/30/13	

Guarantor	North Carolina State Education Assistance Authority (NCSEAA)
Mailing Address	PO Box 14103, Research Triangle Park, NC 27709
Street Address	10 Alexander Drive, Research Triangle Park, NC 27709
Phone	(919) 835-2320
FAX	(919) 821-3139
Governing Board Rep	Wendy McAlister
GB Rep's Title	Vice President
GB Rep's Phone	(919) 835-2320
GB Rep's Email	wmcalist@cfi.org
Permanent Proxy	Wayne Johnson
Proxy's Title	Director of Guaranty Agency Services
Proxy's Phone	(919) 248-4646
Proxy's Email	wjohnson@ncseaa.edu
Primary Policy Contact	Wayne Johnson
Policy Contact's Title	Director of Guaranty Agency Services
Policy Contact's Phone	(919) 248-4646
Policy Contact's Email	wjohnson@ncseaa.edu
Information Updated 07/19/10	

Guarantor	Northwest Education Loan Association (NELA) (Washington)
Mailing Address	P.O. Box 22029, Seattle, WA 98122-0029
Street Address	309 23 rd Ave. S, Seattle, WA 98144
Phone	(206) 461-5300
FAX	(206) 461-5449
Governing Board Rep	Rick Buckingham
GB Rep's Title	Vice President, FFELP Operations
GB Rep's Phone	317-806-1255
GB Rep's Email	rick.buckingham@usafunds.org
Permanent Proxy	Sheryl Ross Mahoney
Proxy's Title	Policy Advisor
Proxy's Phone	(317) 806-1253
Proxy's Email	sheryl.mahoney@usafunds.org
Primary Policy Contact	Brenda Grady
Policy Contact's Title	Policy Advisor
Policy Contact's Phone	(336) 727-9666
Policy Contact's Email	brenda.grady@usafunds.org
Information Updated 08/09/11	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Oklahoma College Assistance Program (OCAP)
Mailing Address	P.O. Box 3000, Oklahoma City, OK 73101-3000
Street Address	840 Research Parkway, Suite 450, Oklahoma City, OK 73104
Phone	(405) 234-4296
FAX	(405) 234-4549
Governing Board Rep	Matt McCreary
GB Rep's Title	Policy Analyst
GB Rep's Phone	(405) 234-4296
GB Rep's Email	mmccreary@ocap.org
Permanent Proxy	Kim Hetzler
Proxy's Title	Senior Regulatory Compliance Specialist
Proxy's Phone	(405) 234-4487
Proxy's Email	khetzler@ocap.org
Primary Policy Contact	Matt McCreary
Policy Contact's Title	Policy Analyst
Policy Contact's Phone	(405) 234-4296
Policy Contact's Email	mmccreary@ocap.org
Information Updated 02/01/13	

Guarantor	Rhode Island Higher Education Assistance Authority (RIHEAA)
Mailing Address	560 Jefferson Blvd. Warwick, RI 02886
Street Address	560 Jefferson Blvd. Warwick, RI 02886
Phone	(401) 736-1100
FAX	(401) 732-3541
Governing Board Rep	Tom Pearce (06-17-09)
GB Rep's Title	Supervisor, Account Resolution
GB Rep's Phone	(401) 736-1124
GB Rep's Email	Tpearce@riheaa.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Tom Pearce (06-17-09)
Policy Contact's Title	Supervisor, Account Resolution
Policy Contact's Phone	(401) 736-1124
Policy Contact's Email	Tpearce@riheaa.org
Information Updated 04/21/11	

Guarantor	South Carolina Student Loan Corporation (SCSLC)
Mailing Address	PO Box 21487, Columbia SC 29221
Street Address	8906 Two Notch Rd., Columbia, SC 29223
Phone	(803) 798-0916
FAX	(803) 772-9410
Governing Board Rep	Cheryl Hughes
GB Rep's Title	Compliance Officer
GB Rep's Phone	(803) 612-5030
GB Rep's Email	chughes@scstudentloan.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Cheryl Hughes
Policy Contact's Title	Compliance Office
Policy Contact's Phone	(803) 612-5030
Policy Contact's Email	chughes@scstudentloan.org
Information Updated 01/17/12	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Student Loan Guarantee Foundation of Arkansas (SLGFA)
Mailing Address	10 Turtle Creek Lane, Little Rock, AR 72202
Street Address	10 Turtle Creek Lane, Little Rock, AR 72202
Phone	(501) 372-1491
FAX	(501) 688-7675
Governing Board Rep	Becky Collins
GB Rep's Title	Chief Compliance Officer
GB Rep's Phone	(501) 688-7638
GB Rep's Email	bcollins@slgfa.org
Permanent Proxy	Rita Toland
Proxy's Title	Policy and Compliance Division Manager
Proxy's Phone	(501) 688-7636
Proxy's Email	rtoland@slgfa.org
Primary Policy Contact	Becky Collins
Policy Contact's Title	Chief Compliance Officer
Policy Contact's Phone	(501) 688-7638
Policy Contact's Email	bcollins@slgfa.org
Information Updated 07/23/10	

Guarantor	Student Loans of North Dakota (SLND)
Mailing Address	PO Box 5524, Bismarck, ND 58506-5524
Street Address	1200 Memorial Hwy., Bismarck, ND 58504
Phone	(701) 328-5754
FAX	(701) 328-5716
Governing Board Rep	Char Feist-Skjonsby
GB Rep's Title	Operations and Compliance Manager
GB Rep's Phone	(701) 328-5753
GB Rep's Email	cskjonsby@nd.gov
Permanent Proxy	Wally Erhardt
Proxy's Title	Director of Student Loans
Proxy's Phone	(701) 328-5654
Proxy's Email	werhardt@nd.gov
Primary Policy Contact	Char Feist-Skjonsby
Policy Contact's Title	Operations and Compliance Manager
Policy Contact's Phone	(701) 328-5753
Policy Contact's Email	cskjonsby@nd.gov
Information Updated 08/08/12	

Guarantor	Tennessee Student Assistance Corporation (TSAC)
Mailing Address	Suite 1950, Parkway Towers, 404 James Robertson Pkwy, Nashville, TN 37243-0820
Street Address	Suite 1950, Parkway Towers, 404 James Robertson Pkwy, Nashville, TN 37243-0820
Phone	(615) 741-1346 or (800) 257-6526
FAX	(615) 741-6101
Governing Board Rep	Jane Pennington
GB Rep's Title	Associate Executive Director
GB Rep's Phone	(615) 253-7487
GB Rep's Email	jane.pennington@tn.gov
Permanent Proxy	Peter Abernathy
Proxy's Title	Senior Associate Executive Director & Staff Attorney
Proxy's Phone	(615) 532-6065
Proxy's Email	Peter.Abernathy@tn.gov
Primary Policy Contact	Darolyn Porter
Policy Contact's Title	Compliance Administrator
Policy Contact's Phone	(615) 741-1346, ext. 116
Policy Contact's Email	darolyn.porter@tn.gov
Information Updated 03/27/13	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Texas Guaranteed Student Loan Corporation (TG)
Mailing Address	P.O. Box 83100, Round Rock, TX 78683-3100
Street Address	301 Sundance Parkway, Round Rock, TX 78681 For Overnight/Courier Deliveries: 3500 Wadley Place, Bldg C, Suite 303, Austin, TX 78728-1244
Phone	(800) 252-9743
FAX	(512) 219-2849
Governing Board Rep	Carol Lindsey
GB Rep's Title	Vice President, Policy and Compliance
GB Rep's Phone	(512) 219-4757
GB Rep's Email	carol.lindsey@tgscl.org
Permanent Proxy	Michelle Anderson
Proxy's Title	Senior Policy Advisor, Policy and Regulatory Affairs
Proxy's Phone	(512) 219-4608
Proxy's Email	michelle.anderson@tgscl.org
Primary Policy Contact	Michelle Anderson
Policy Contact's Title	Senior Policy Advisor, Policy and Regulatory Affairs
Policy Contact's Phone	(512) 219-4608
Policy Contact's Email	michelle.anderson@tgscl.org
Information Updated 03/02/11	

Guarantor	United Student Aid Funds, Inc. (USA Funds) (Indiana)
Mailing Address	P.O. Box 6028, Indianapolis, IN 46206-6028
Street Address	9998 Crosspoint Boulevard., Suite 400, Indianapolis, IN 46256-3307
Phone	(317) 806-1200
FAX	(317) 806-0151
Governing Board Rep	Rick Buckingham
GB Rep's Title	Vice President, FFELP Operations
GB Rep's Phone	317-806-1255
GB Rep's Email	rick.buckingham@usafunds.org
Permanent Proxy	Sheryl Ross Mahoney
Proxy's Title	Policy Advisor
Proxy's Phone	(317) 806-1253
Proxy's Email	sheryl.mahoney@usafunds.org
Primary Policy Contact	Brenda Grady
Policy Contact's Title	Policy Advisor
Policy Contact's Phone	(336) 727-9666
Policy Contact's Email	brenda.grady@usafunds.org
Information Updated 07/21/10	

Guarantor	Utah Higher Education Assistance Authority (UHEAA)
Mailing Address	P.O. Box 145111, Salt Lake City, UT 84114-5111
Street Address	Board of Regents Building, The Gateway, 60 South 400 West, Salt Lake City, UT 84101-1284
Phone	(801) 321-7225
FAX	(801) 321-7168
Governing Board Rep	Michelle Hansen
GB Rep's Title	Manager of Claims Review
GB Rep's Phone	(801) 321-7225
GB Rep's Email	mhansen@utahsbr.edu
Permanent Proxy	Alison Hirst
Proxy's Title	Claims Representative
Proxy's Phone	(801) 321-7227
Proxy's Email	ahirst@utahsbr.edu
Primary Policy Contact	Michelle Hansen
Policy Contact's Title	Manager of Claims Review
Policy Contact's Phone	(801) 321-7225
Policy Contact's Email	mhansen@utahsbr.edu
Information Updated 10/01/13	

Common Manual Governing Board Contact Information 2013–2014

Guarantor	Vermont Student Assistance Corporation (VSAC)
Mailing Address	P.O. Box 2000, Winooski, VT 05404
Street Address	10 East Allen Street, Winooski, VT 05404
Phone	(800) 660-3561
FAX	(802) 654-3765
Governing Board Rep	Joe Gallagher
GB Rep's Title	Director of Claims and Collections
GB Rep's Phone	(802) 654-3715
GB Rep's Email	Gallagher@vsac.org
Permanent Proxy	Ann Bonanno
Proxy's Title	Supervisor, Compliance
Proxy's Phone	(802) 654-3770, x328
Proxy's Email	bonanno@vsac.org
Primary Policy Contact	Joe Gallagher
Policy Contact's Title	Director of Claims and Collections
Policy Contact's Phone	(802) 654-3715
Policy Contact's Email	Gallagher@vsac.org
Information Updated 08/13/10	