

Common Manual Governing Board Contact Information 2011–2012

Guarantor	Alaska Commission on Postsecondary Education (ACPE)
Mailing Address	P.O. Box 110505, Juneau, AK 99811
Street Address	3030 Vintage Blvd., Juneau, AK 99801
Phone	(907) 465-6740
FAX	(907) 465-3293
Governing Board Rep	Sheryl Hales
GB Rep's Title	Assistant Director of Operations
GB Rep's Phone	(907) 465-6786
GB Rep's Email	sheryl.hales@alaska.gov
Permanent Proxy	Stephanie Butler
Proxy's Title	Director of Operations
Proxy's Phone	(907) 465-6743
Proxy's Email	stephanie.butler@alaska.gov
Primary Policy Contact	Sheryl Hales
Policy Contact's Title	Assistant Director of Operations
Policy Contact's Phone	(907) 465-6786
Policy Contact's Email	sheryl.hales@alaska.gov
Information Verified 11/16/11	

Guarantor	American Education Services/Pennsylvania Higher Education Assistance Agency (AES/PHEAA)
Mailing Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Street Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Phone	(717) 720-2610
FAX	(717) 720-3933
Governing Board Rep	Cindy Davis
GB Rep's Title	Director, Compliance Services
GB Rep's Phone	(717) 720-2182
GB Rep's Email	cdavis@aessuccess.org
Permanent Proxy	Carol Egan
Proxy's Title	Manager, Compliance Training & Testing
Proxy's Phone	717-720-3663
Proxy's Email	cegan@aessuccess.org
Primary Policy Contact	Cindy Davis
Policy Contact's Title	Director, Compliance & External Audit Services
Policy Contact's Phone	(717) 720-2182
Policy Contact's Email	cdavis@aessuccess.org
Information Updated 07/19/10	

Guarantor	American Student Assistance (ASA) (Massachusetts)
Mailing Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Street Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Phone	(800) 999-9080
FAX	(617) 728-4670
Governing Board Rep	Betsy Mayotte
GB Rep's Title	Director of Regulatory Compliance and Privacy
GB Rep's Phone	(800) 999-9080 ext. 3027
GB Rep's Email	bmayotte@amsa.com
Permanent Proxy	Brendan Furey
Proxy's Title	Senior Policy Analyst
Proxy's Phone	(617) 521-6237
Proxy's Email	bfurey@amsa.com
Primary Policy Contact	Betsy Mayotte
Policy Contact's Title	Director of Regulatory Compliance and Privacy
Policy Contact's Phone	(800) 999-9080 ext. 3027
Policy Contact's Email	bmayotte@amsa.com
Information Updated 07/2009	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	College Assist (CA) (Colorado)
Mailing Address	1560 Broadway, Suite 1700, Denver, CO 80202
Street Address	1560 Broadway, Suite 1700, Denver, CO 80202
Phone	(720) 264-8500
FAX	(303) 292-1606
Governing Board Rep	Patricia Bergin
GB Rep's Title	Chief Financial Officer
GB Rep's Phone	720-264-8516
GB Rep's Email	pbergin@college-assist.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	
Information Updated 07/19/10	

Guarantor	Educational Credit Management Corporation (ECMC)
Mailing Address	
Street Address	1 Imitation Place, Building 2; Oakdale, MN 55128
Phone	(804) 267-7100
FAX	(804) 267-7153
Governing Board Rep	Mike Hawkes
GB Rep's Title	Director, College Access Initiatives
GB Rep's Phone	(804) 267-7101
GB Rep's Email	mhawkes@ecmc.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Mike Hawkes
Policy Contact's Title	Director, College Access Initiatives
Policy Contact's Phone	(804) 267-7101
Policy Contact's Email	mhawkes@ecmc.org
Information Updated 07/28/11	

Guarantor	Finance Authority of Maine (FAME)
Mailing Address	P.O. Box 949, Augusta, ME 04332-0949
Street Address	5 Community Drive, Augusta, ME 04332
Phone	(207) 623-3263
FAX	(207) 623-0095
Governing Board Rep	Jennifer Lanphear
GB Rep's Title	
GB Rep's Phone	(207) 620-3548
GB Rep's Email	ilanphear@famemaine.com
Permanent Proxy	Rita Fournier
Proxy's Title	Manager of Student Loan Programs
Proxy's Phone	(207) 623-3263, ext. 3545
Proxy's Email	rfournier@famemaine.com
Primary Policy Contact	Rita Fournier
Policy Contact's Title	Manager of Student Loan Programs
Policy Contact's Phone	(207) 623-3263, ext. 3545
Policy Contact's Email	rfournier@famemaine.com
Information Updated 05/10/11	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	Florida Department of Education, Office of Student Financial Assistance (OSFA)
Mailing Address	325 West Gaines Street, Suite 1314, Tallahassee, FL 32399
Street Address	325 West Gaines Street, Suite 1314, Tallahassee, FL 32399
Phone	(850) 410-6846
FAX	(850) 488-3612
Governing Board Rep	Reitha Scott
GB Rep's Title	Program Specialist IV, Policy Manager
GB Rep's Phone	(850) 410-6846
GB Rep's Email	reitha.scott@fldoe.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Reitha Scott
Policy Contact's Title	Program Specialist IV, Policy Manager
Policy Contact's Phone	(850) 410-6846
Policy Contact's Email	reitha.scott@fldoe.org
Information Updated 07/19/10	

Guarantor	Georgia Higher Education Assistance Corporation (GHEAC), Student Finance Commission
Mailing Address	2082 East Exchange Place, Suite 220, Tucker, GA 30084
Street Address	2082 East Exchange Place, Suite 220, Tucker, GA 30084
Phone	(770) 724-9000
FAX	(770) 724-9098
Governing Board Rep	Jessie Cooper
GB Rep's Title	Compliance Officer
GB Rep's Phone	(770) 724-9139
GB Rep's Email	jessiecc@gsfc.org
Permanent Proxy	Robin Saye
Proxy's Title	Manager, FFELP Originations & Compliance
Proxy's Phone	(770) 724-9238
Proxy's Email	robins@gsfc.org
Primary Policy Contact	Robin Saye
Policy Contact's Title	Manager, FFELP Originations & Compliance
Policy Contact's Phone	(770) 724-9238
Policy Contact's Email	robins@gsfc.org
Information Updated 07/29/10	

Guarantor	Great Lakes Higher Education Guaranty Corporation (GLHEGC) (Wisconsin)
Mailing Address	PO Box 7858 Madison, WI 53707
Street Address	2401 International Lane, Madison, WI 53704
Phone	(608) 246-1800
FAX	(608) 246-1481
Governing Board Rep	Nancy Masten
GB Rep's Title	Policy Supervisor
GB Rep's Phone	(877) 354-3373
GB Rep's Email	nmasten@glhec.org
Permanent Proxy	Jacki Fairbairn
Proxy's Title	Director, Policy and Regulatory Compliance
Proxy's Phone	(800) 862-7322
Proxy's Email	jfairbairn@glhec.org
Primary Policy Contact	Lori Yaun
Policy Contact's Title	Senior Policy Analyst
Policy Contact's Phone	(608) 246-1622
Policy Contact's Email	lyaun@glhec.org
Information Updated 07/28/11	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	Illinois Student Assistance Commission (ISAC)
Mailing Address	500 W. Monroe, 3 rd Floor, Springfield, IL 62704
Street Address	500 W. Monroe, 3 rd Floor, Springfield, IL 62704
Phone	(217) 782-6767
FAX	(217) 524-1858
Governing Board Rep	Susan Fields
GB Rep's Title	Government Relations Liaison
GB Rep's Phone	(217) 785-9277
GB Rep's Email	susan.i.fields@isac.illinois.gov
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Susan Fields
Policy Contact's Title	Government Relations Liaison
Policy Contact's Phone	(217) 785-9277
Policy Contact's Email	susan.i.fields@isac.illinois.gov
Information Updated 08/30/11	

Guarantor	Iowa College Student Aid Commission (ICSAC)
Mailing Address	603 E. 12th St, Fl. 5th, Des Moines, IA 50319
Street Address	603 E. 12th St, Fl. 5th, Des Moines, IA 50319
Phone	(515) 725-3400
FAX	(515) 725-3401
Governing Board Rep	Jeremy Davis
GB Rep's Title	Congressional Liaison/Compliance Specialist
GB Rep's Phone	(515) 725-3473
GB Rep's Email	jeremy.davis@iowa.gov
Permanent Proxy	Tiffany Martinez
Proxy's Title	Information Specialist
Proxy's Phone	(515) 725-3464
Proxy's Email	tiffany.martinez@iowa.gov
Primary Policy Contact	Carolyn Small
Policy Contact's Title	Policy Analyst
Policy Contact's Phone	(515) 725-3413
Policy Contact's Email	carolyn.small@iowa.gov
Information Updated 10/21/10	

Guarantor	Kentucky Higher Education Assistance Authority (KHEAA)
Mailing Address	P.O. Box 798, Frankfort, KY 40602-0798
Street Address	1050 US 127 South, Frankfort, KY 40601
Phone	(502) 696-7276
FAX	(502) 696-7293
Governing Board Rep	Mark Maidlow
GB Rep's Title	Compliance Officer
GB Rep's Phone	(502) 696-7276
GB Rep's Email	mmaidlow@kheaa.com
Permanent Proxy	Jonathan Downey
Proxy's Title	Legal Compliance Analyst
Proxy's Phone	(502) 329-7187
Proxy's Email	jdowney@kheaa.com
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	
Information Updated 07/19/10	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	Louisiana Student Financial Assistance Commission (LASFAC), Office of Student Financial Assistance
Mailing Address	P. O. Box 91202, Baton Rouge, LA 70821-9202
Street Address	1885 Wooddale Boulevard, Baton Rouge, LA 70806
Phone	(225) 922-1012
FAX	(225) 925-7538
Governing Board Rep	George Eldredge
GB Rep's Title	Assistant Director, Support Services
GB Rep's Phone	(225) 922-0597
GB Rep's Email	geldredge@osfa.state.la.us
Permanent Proxy	Robyn Lively
Proxy's Title	Attorney
Proxy's Phone	(225) 922-3223
Proxy's Email	rlively@osfa.state.la.us
Primary Policy Contact	Robyn Lively
Policy Contact's Title	Attorney
Policy Contact's Phone	(225) 922-3223
Policy Contact's Email	rlively@osfa.state.la.us
Information Verified 07/27/10	

Guarantor	Michigan Higher Education Assistance Authority/Michigan Guaranty Agency (MHEAA/MGA)
Mailing Address	P. O. Box 30047, Lansing, MI 48909
Street Address	430 West Allegan-3 rd Floor, Lansing MI 48922
Phone	(800) 642-5626
FAX	(517) 241-0155
Governing Board Rep	Susie K. Gibson
GB Rep's Title	Audit/Program Review Manager
GB Rep's Phone	(517) 335-6769
GB Rep's Email	gibsons@michigan.gov
Permanent Proxy	Daniel Tryon
Proxy's Title	Audit Manager
Proxy's Phone	(517) 373-4981
Proxy's Email	tryond@michigan.gov
Primary Policy Contact	Susie K. Gibson
Policy Contact's Title	Audit/Program Review Manager
Policy Contact's Phone	(517) 335-6769
Policy Contact's Email	gibsons@michigan.gov
Information Updated 07/21/10	

Guarantor	Missouri Department of Higher Education (MDHE) Student Loan Program
Mailing Address	P.O. Box 1469, Jefferson City, MO 65102-1469
Street Address	205 Jefferson St., Jefferson City, MO 65102-1469
Phone	(573) 751-1767
FAX	(573) 751-6635
Governing Board Rep	Daniel Day
GB Rep's Title	Senior Associate- Compliance
GB Rep's Phone	(573) 751-1767
GB Rep's Email	Dan.Day@dhe.mo.gov
Permanent Proxy	Robert Powell, II
Proxy's Title	Policy Analyst
Proxy's Phone	(573) 526-0713
Proxy's Email	Robert.powell@dhe.mo.gov
Primary Policy Contact	Daniel Day
Policy Contact's Title	Senior Associate- Compliance
Policy Contact's Phone	(573) 751-1767
Policy Contact's Email	Dan.Day@dhe.mo.gov
Information Verified 03/07/11	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	Montana Guaranteed Student Loan Program (MGSLP)
Mailing Address	P.O. Box 203101, Helena, MT 59620-3101
Street Address	2500 Broadway, Helena, MT 59601-4989
Phone	(406) 444-6594
FAX	(406) 444-1869
Governing Board Rep	Ted Broderick
GB Rep's Title	Program Officer
GB Rep's Phone	(406) 444-1565
GB Rep's Email	tbroderick@montana.edu
Permanent Proxy	Viki Garman
Proxy's Title	Compliance Specialist
Proxy's Phone	(406) 444-0159
Proxy's Email	vgarman@montana.edu
Primary Policy Contact	Ted Broderick
Policy Contact's Title	Program Officer
Policy Contact's Phone	(406) 444-1565
Policy Contact's Email	tbroderick@montana.edu
Information Updated 04/15/11	

Guarantor	National Student Loan Program (NSLP) (Nebraska)
Mailing Address	P.O. Box 82507, Lincoln, NE 68501-2507
Street Address	1300 O Street, Lincoln, NE 68508
Phone	(800) 735-8778, ext. 6706
FAX	(402) 479-6658
Governing Board Rep	Diana Oglesby
GB Rep's Title	Senior Policy Analyst
GB Rep's Phone	(402) 479-6706
GB Rep's Email	dianao@nslp.org
Permanent Proxy	Linda Butcher
Proxy's Title	Policy Analyst
Proxy's Phone	402-479-6722
Proxy's Email	lindab@nslp.org
Primary Policy Contact	Diana Oglesby
Policy Contact's Title	Senior Policy Analyst
Policy Contact's Phone	402-479-6706
Policy Contact's Email	dianao@nslp.org
Information Verified 07/19/10	

Guarantor	New Hampshire Higher Education Assistance Foundation (NHHEAF)
Mailing Address	PO Box 877, Concord, NH 03302-0877
Street Address	4 Barrell Court, Concord, NH 03301
Phone	(603) 225-6612
FAX	
Governing Board Rep	
GB Rep's Title	
GB Rep's Phone	
GB Rep's Email	
Permanent Proxy	Mike Levasseur
Proxy's Title	Assistant Vice President of Compliance
Proxy's Phone	(603) 227-5427
Proxy's Email	mlevasseur@gsmr.org
Primary Policy Contact	Mike Levasseur
Policy Contact's Title	Assistant Vice President of Compliance
Policy Contact's Phone	(603) 227-5427
Policy Contact's Email	mlevasseur@gsmr.org
Information Updated 07/19/10	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	New Jersey Higher Education Student Assistance Authority (HESAA)
Mailing Address	PO Box 540, Trenton NJ 08625-0540
Street Address	4 Quakerbridge Plaza, Trenton, NJ 08625
Phone	(800) 792-8670
FAX	(609) 588-2390
Governing Board Rep	Teresa Gervasio
GB Rep's Title	Director, Student Loan Programs
GB Rep's Phone	(609) 588-3213
GB Rep's Email	tgervasio@hesaa.org
Permanent Proxy	Earl Stewart
Proxy's Title	Compliance Officer
Proxy's Phone	(609) 584-4033
Proxy's Email	estewart@hesaa.org
Primary Policy Contact	Earl Stewart
Policy Contact's Title	Compliance Officer
Policy Contact's Phone	(609) 584-4033
Policy Contact's Email	estewart@hesaa.org
Information Verified 07/19/10	

Guarantor	New Mexico Student Loan Guarantee Corporation (NMSLGC)
Mailing Address	PO Box 92230, Albuquerque, NM 87199-2230
Street Address	7400 Tiburon NE, Albuquerque, NM 87109
Phone	(505) 345-8821
FAX	(505) 344-3631
Governing Board Rep	Melissa Dale
GB Rep's Title	Director
GB Rep's Phone	(505) 761-2361
GB Rep's Email	dalem@nmstudentloans.org
Permanent Proxy	Elizabeth (Beth) Leeway
Proxy's Title	Compliance Examiner
Proxy's Phone	(505) 761-2366
Proxy's Email	leewayb@nmstudentloans.org
Primary Policy Contact	Cecilia Evjen
Policy Contact's Title	Vice President
Policy Contact's Phone	(505) 761-2350
Policy Contact's Email	evjenc@nmstudentloans.org
Information Updated 08/18/10	

Guarantor	New York State Higher Education Services Corporation (HESC)
Mailing Address	99 Washington Avenue, Albany, NY 12255
Street Address	99 Washington Avenue, Albany, NY 12255
Phone	(518) 473-1575
FAX	(518) 486-6515
Governing Board Rep	Joe Bradley, Director
GB Rep's Title	Bureau of Program Policy & Institutional Review
GB Rep's Phone	(518) 473-3986
GB Rep's Email	jbradley@hesc.com
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	
Information Updated 03/01/11	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	North Carolina State Education Assistance Authority (NCSEAA)
Mailing Address	PO Box 14103, Research Triangle Park, NC 27709
Street Address	10 Alexander Drive, Research Triangle Park, NC 27709
Phone	(919) 835-2320
FAX	(919) 821-3139
Governing Board Rep	Wendy McAlister
GB Rep's Title	Vice President
GB Rep's Phone	(919) 835-2320
GB Rep's Email	wmcalist@cfi.org
Permanent Proxy	Wayne Johnson
Proxy's Title	Director of Guaranty Agency Services
Proxy's Phone	(919) 248-4646
Proxy's Email	wjohnson@ncseaa.edu
Primary Policy Contact	Wayne Johnson
Policy Contact's Title	Director of Guaranty Agency Services
Policy Contact's Phone	(919) 248-4646
Policy Contact's Email	wjohnson@ncseaa.edu
Information Verified 07/19/10	

Guarantor	Northwest Education Loan Association (NELA) (Washington)
Mailing Address	P.O. Box 22029, Seattle, WA 98122-0029
Street Address	309 23 rd Ave. S, Seattle, WA 98144
Phone	(206) 461-5300
FAX	(206) 461-5449
Governing Board Rep	Rick Buckingham
GB Rep's Title	Vice President, FFELP Operations
GB Rep's Phone	317-806-1255
GB Rep's Email	rick.buckingham@usafunds.org
Permanent Proxy	Sheryl Ross Mahoney
Proxy's Title	Policy Advisor
Proxy's Phone	(317) 806-1253
Proxy's Email	sheryl.mahoney@usafunds.org
Primary Policy Contact	Brenda Grady
Policy Contact's Title	Policy Advisor
Policy Contact's Phone	(336) 727-9666
Policy Contact's Email	brenda.grady@usafunds.org
Information Updated 08/09/11	

Guarantor	Oklahoma College Assistance Program (OCAP), formerly known as Oklahoma Guaranteed Student Loan Program (OGSLP)
Mailing Address	P.O. Box 3000, Oklahoma City, OK 73101-3000
Street Address	421 NW 13 th Street, Oklahoma City, OK 73103
Phone	(405) 234-4489
FAX	(405) 234-4582
Governing Board Rep	Mary Heid
GB Rep's Title	Director for Policy, Compliance and Training
GB Rep's Phone	(405) 234-4489
GB Rep's Email	mheid@ocap.org
Permanent Proxy	Kim Hetzler
Proxy's Title	Senior Regulatory Compliance Specialist
Proxy's Phone	(405) 234-4487
Proxy's Email	khetzler@ocap.org
Primary Policy Contact	Mary Heid
Policy Contact's Title	Director for Policy, Compliance and Training
Policy Contact's Phone	(405) 234-4489
Policy Contact's Email	mheid@ocap.org
Information Updated 07/28/11	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	Rhode Island Higher Education Assistance Authority (RIHEAA)
Mailing Address	560 Jefferson Blvd. Warwick, RI 02886
Street Address	560 Jefferson Blvd. Warwick, RI 02886
Phone	(401) 736-1100
FAX	(401) 732-3541
Governing Board Rep	Tom Pearce (06-17-09)
GB Rep's Title	Supervisor, Account Resolution
GB Rep's Phone	(401) 736-1124
GB Rep's Email	Tpearce@riheaa.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Tom Pearce (06-17-09)
Policy Contact's Title	Supervisor, Account Resolution
Policy Contact's Phone	(401) 736-1124
Policy Contact's Email	Tpearce@riheaa.org
Information Updated 04/21/11	

Guarantor	South Carolina Student Loan Corporation (SCSLC)
Mailing Address	PO Box 21487, Columbia SC 29221
Street Address	16 Berryhill Road, Suite 210, Columbia, SC 29210
Phone	(803) 798-0916
FAX	(803) 772-9410
Governing Board Rep	Cheryl Hughes
GB Rep's Title	Compliance Officer
GB Rep's Phone	(803) 612-5030
GB Rep's Email	chughes@scstudentloan.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Cheryl Hughes
Policy Contact's Title	Compliance Office
Policy Contact's Phone	(803) 612-5030
Policy Contact's Email	chughes@scstudentloan.org
Information Verified 07/19/10	

Guarantor	Student Loan Guarantee Foundation of Arkansas (SLGFA)
Mailing Address	10 Turtle Creek Lane, Little Rock, AR 72202
Street Address	10 Turtle Creek Lane, Little Rock, AR 72202
Phone	(501) 372-1491
FAX	(501) 688-7675
Governing Board Rep	Becky Collins
GB Rep's Title	Chief Compliance Officer
GB Rep's Phone	(501) 688-7638
GB Rep's Email	bcollins@slgfa.org
Permanent Proxy	Rita Toland
Proxy's Title	Policy and Compliance Division Manager
Proxy's Phone	(501) 688-7636
Proxy's Email	rtoland@slgfa.org
Primary Policy Contact	Becky Collins
Policy Contact's Title	Chief Compliance Officer
Policy Contact's Phone	(501) 688-7638
Policy Contact's Email	bcollins@slgfa.org
Information Updated 07/23/10	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	Student Loans of North Dakota (SLND)
Mailing Address	PO Box 5524, Bismarck, ND 58506-5524
Street Address	1200 Memorial Hwy., Bismarck, ND 58504
Phone	(701) 328-5754
FAX	(701) 328-5716
Governing Board Rep	Char Feist
GB Rep's Title	Program Reviewer
GB Rep's Phone	(701) 328-5753
GB Rep's Email	cfeist@nd.gov
Permanent Proxy	Wally Erhardt
Proxy's Title	Director of Student Loans
Proxy's Phone	(701) 328-5654
Proxy's Email	werhardt@nd.gov
Primary Policy Contact	Char Feist
Policy Contact's Title	Program Reviewer
Policy Contact's Phone	(701) 328-5753
Policy Contact's Email	cfeist@nd.gov
Information Updated 06/14/11	

Guarantor	Tennessee Student Assistance Corporation (TSAC)
Mailing Address	Suite 1950, Parkway Towers, 404 James Robertson Pkwy, Nashville, TN 37243-0820
Street Address	Suite 1950, Parkway Towers, 404 James Robertson Pkwy, Nashville, TN 37243-0820
Phone	(615) 741-1346 or (800) 257-6526
FAX	(615) 741-6101
Governing Board Rep	Peter Abernathy
GB Rep's Title	Senior Associate Executive Director & Staff Attorney
GB Rep's Phone	(615) 532-6065
GB Rep's Email	Peter.Abernathy@tn.gov
Permanent Proxy	Jane Pennington
Proxy's Title	Associate Executive Director
Proxy's Phone	(615) 253-7487
Proxy's Email	jane.pennington@tn.gov
Primary Policy Contact	Darolyn Porter
Policy Contact's Title	Compliance Administrator
Policy Contact's Phone	(615) 741-1346, ext. 116
Policy Contact's Email	darolyn.porter@tn.gov
Information Updated 03/01/11	

Guarantor	Texas Guaranteed Student Loan Corporation (TG)
Mailing Address	P.O. Box 83100, Round Rock, TX 78683-3100
Street Address	301 Sundance Parkway, Round Rock, TX 78681 For Overnight/Courier Deliveries: 3500 Wadley Place, Bldg C, Suite 303, Austin, TX 78728-1244
Phone	(800) 252-9743
FAX	(512) 219-2849
Governing Board Rep	Carol Lindsey
GB Rep's Title	Vice President, Policy and Compliance
GB Rep's Phone	(512) 219-4757
GB Rep's Email	carol.lindsey@tgscl.org
Permanent Proxy	Michelle Anderson
Proxy's Title	Senior Policy Advisor, Policy and Regulatory Affairs
Proxy's Phone	(512) 219-4608
Proxy's Email	michelle.anderson@tgscl.org
Primary Policy Contact	Michelle Anderson
Policy Contact's Title	Senior Policy Advisor, Policy and Regulatory Affairs
Policy Contact's Phone	(512) 219-4608
Policy Contact's Email	michelle.anderson@tgscl.org
Information Verified 03/02/11	

Common Manual Governing Board Contact Information 2011–2012

Guarantor	United Student Aid Funds, Inc. (USA Funds) (Indiana)
Mailing Address	P.O. Box 6028, Indianapolis, IN 46206-6028
Street Address	9998 Crosspoint Boulevard., Suite 400, Indianapolis, IN 46256-3307
Phone	(317) 806-1200
FAX	(317) 806-0151
Governing Board Rep	Rick Buckingham
GB Rep's Title	Vice President, FFELP Operations
GB Rep's Phone	317-806-1255
GB Rep's Email	rick.buckingham@usafunds.org
Permanent Proxy	Sheryl Ross Mahoney
Proxy's Title	Policy Advisor
Proxy's Phone	(317) 806-1253
Proxy's Email	sheryl.mahoney@usafunds.org
Primary Policy Contact	Brenda Grady
Policy Contact's Title	Policy Advisor
Policy Contact's Phone	(336) 727-9666
Policy Contact's Email	brenda.grady@usafunds.org
Information Updated 07/21/10	

Guarantor	Utah Higher Education Assistance Authority (UHEAA)
Mailing Address	P.O. Box 45202, Salt Lake City, UT 84145-0202
Street Address	Board of Regents Building, The Gateway, 60 South 400 West, Salt Lake City, UT 84101-1284
Phone	(801) 321-7200
FAX	(801) 321-7198
Governing Board Rep	Michelle Hansen
GB Rep's Title	Manager of Claims Review
GB Rep's Phone	(801) 321-7225
GB Rep's Email	mhansen@utahsbr.edu
Permanent Proxy	Alison Hirst
Proxy's Title	Claims Specialist IV
Proxy's Phone	(801) 321-7227
Proxy's Email	ahirst@utahsbr.edu
Primary Policy Contact	Michelle Hansen
Policy Contact's Title	Manager of Claims Review
Policy Contact's Phone	(801) 321-7225
Policy Contact's Email	mhansen@utahsbr.edu
Information Updated 05/26/11	

Guarantor	Vermont Student Assistance Corporation (VSAC)
Mailing Address	P.O. Box 2000, Winooski, VT 05404
Street Address	10 East Allen Street, Winooski, VT 05404
Phone	(800) 660-3561
FAX	(802) 654-3765
Governing Board Rep	Joe Gallagher
GB Rep's Title	Director of Claims and Collections
GB Rep's Phone	(802) 654-3715
GB Rep's Email	Gallagher@vsac.org
Permanent Proxy	Ann Bonanno
Proxy's Title	Supervisor, Compliance
Proxy's Phone	(802) 654-3770, x328
Proxy's Email	bonanno@vsac.org
Primary Policy Contact	Joe Gallagher
Policy Contact's Title	Director of Claims and Collections
Policy Contact's Phone	(802) 654-3715
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