

Common Manual Contact Information 2008 – 2009

Guarantor	Alaska Commission on Postsecondary Education
Mailing Address	P.O. Box 110505, Juneau, AK 99811
Street Address	3030 Vintage Blvd., Juneau, AK 99801
Phone	(907) 465-6740
FAX	(907) 465-3293
Governing Board Rep	Heather Drapeaux
GB Rep's Title	Policy Analysis Coordinator
GB Rep's Phone	(907) 465-6677
GB Rep's Email	heather.drapeaux@alaska.gov
Permanent Proxy	Stephanie Butler
Proxy's Title	Director of Operations & Outreach
Proxy's Phone	(907) 465-6743
Proxy's Email	stephanie.butler@alaska.gov
Primary Policy Contact	Heather Drapeaux
Policy Contact's Title	Policy Analyst Coordinator
Policy Contact's Phone	(907) 465-6677
Policy Contact's Email	heather.drapeaux@alaska.gov

Guarantor	American Student Assistance
Mailing Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Street Address	100 Cambridge Street, Suite 1600, Boston, MA 02114
Phone	(800) 999-9080
FAX	(617) 728-4670
Governing Board Rep	Betsy Mayotte
GB Rep's Title	Director of Regulatory Compliance and Privacy
GB Rep's Phone	(800) 999-9080 ext. 3027
GB Rep's Email	bmayotte@amsa.com
Permanent Proxy	Brendan Furey
Proxy's Title	Senior Policy Analyst
Proxy's Phone	(617) 521-6237
Proxy's Email	bfurey@amsa.com
Primary Policy Contact	Betsy Mayotte
Policy Contact's Title	Director of Regulatory Compliance and Privacy
Policy Contact's Phone	(800) 999-9080 ext. 3027
Policy Contact's Email	bmayotte@amsa.com

Guarantor	College Assist
Mailing Address	1801 Broadway, Suite 360, Denver, CO 80202
Street Address	1801 Broadway, Suite 360, Denver, CO 80202
Phone	(303) 305- 3000
FAX	(303) 294-5076
Governing Board Rep	Eric Cronkright
GB Rep's Title	Manager of Compliance and Program Review
GB Rep's Phone	(720) 264-8533
GB Rep's Email	ecronkright@college-assist.org
Permanent Proxy	Kyle Seedorf
Proxy's Title	General Counsel
Proxy's Phone	(720) 264-8530
Proxy's Email	kseedorf@college-assist.org
Primary Policy Contact	Eric Cronkright
Policy Contact's Title	Manager of Compliance and Program Review
Policy Contact's Phone	(720) 264-8533
Policy Contact's Email	ecronkright@college-assist.org

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Guarantor	CSLF
Mailing Address	P.O. Box 1009, Rocky Hill, CT 06067
Street Address	525 Brook Street, Rocky Hill, CT 06067
Phone	(860) 257-4001
FAX	(860) 513-5980
Governing Board Rep	Sandra Barsom
GB Rep's Title	Senior Manager, Guarantee Operations
GB Rep's Phone	(860) 257-4001, ext. 247
GB Rep's Email	sbarsom@mail.csif.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Robert Palmer
Policy Contact's Title	Manager of Audit and Compliance
Policy Contact's Phone	(860) 257-4001, ext. 205
Policy Contact's Email	rpalmer@mail.csif.org

Guarantor	CSAC/EdFund
Mailing Address	P.O. Box 419045, Rancho Cordova, CA 95741-9045
Street Address	10811 International Drive, Rancho Cordova, CA 95670
Phone	(916) 526-8438
FAX	(916) 526-7306
Governing Board Rep	Beryl Schantz (Confirmed 1/13/09)
GB Rep's Title	Senior Regulatory Analyst
GB Rep's Phone	(916) 526-7316
GB Rep's Email	bschantz@edfund.org
Permanent Proxy	Miesha Williams (Confirmed 1/13/09)
Proxy's Title	Regulatory Analyst
Proxy's Phone	(916) 526-8458
Proxy's Email	mwilliam@edfund.org
Primary Policy Contact	Beryl Schantz (Confirmed 1/13/09)
Policy Contact's Title	Senior Regulatory Analyst
Policy Contact's Phone	(916) 526-7316
Policy Contact's Email	bschantz@edfund.org

Guarantor	Education Assistance Corporation
Mailing Address	115 First Ave SW, Aberdeen, SD 57401
Street Address	115 First Ave SW, Aberdeen, SD 57401
Phone	(605) 225-6423
FAX	(605) 225-5722
Governing Board Rep	Kristen Fauth
GB Rep's Title	Audit Manager
GB Rep's Phone	(605) 622-4308
GB Rep's Email	kristen.fauth@eac-easci.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Jess Hartung
Policy Contact's Title	Regulatory Compliance Specialist
Policy Contact's Phone	(605) 622-4389 Fax# (800) 354-7070
Policy Contact's Email	jessica.hartung@eac-easci.org

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Guarantor	Educational Credit Management Corporation
Mailing Address	P.O. Box 8809, Richmond, VA 23225
Street Address	7325 Beaufont Springs Dr, Suite 200, Richmond, VA 23225
Phone	(804) 267-7100
FAX	(804) 267-7153
Governing Board Rep	Mike Hawkes
GB Rep's Title	Director, Policy & Communications
GB Rep's Phone	(804) 267-7101
GB Rep's Email	mhawkes@ecmc.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Mike Hawkes
Policy Contact's Title	Director, Policy & Communications
Policy Contact's Phone	(804) 267-7101
Policy Contact's Email	mhawkes@ecmc.org

Guarantor	Finance Authority of Maine (FAME)
Mailing Address	P.O. Box 949, Augusta, ME 04332-0949
Street Address	5 Community Drive, Augusta, ME 04332
Phone	(207) 623-3263
FAX	(207) 623-0095
Governing Board Rep	Jennifer Lanphear
GB Rep's Title	Technical Services Liaison
GB Rep's Phone	(207) 623-3263, ext. 311
GB Rep's Email	ilanphear@famemaine.com
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Rita Fournier
Policy Contact's Title	Manager of Student Loan Programs
Policy Contact's Phone	(207) 623-3263, ext. 308
Policy Contact's Email	rfournier@famemaine.com

Guarantor	Florida Office of Student Financial Assistance
Mailing Address	1940 North Monroe Street, Suite 70, Tallahassee, FL 32303-4759
Street Address	1940 North Monroe Street, Suite 70, Tallahassee, FL 32303-4759
Phone	(850) 410-6846
FAX	(850) 488-3612
Governing Board Rep	Reitha Scott
GB Rep's Title	Program Specialist IV, Policy Manager
GB Rep's Phone	(850) 410-6846
GB Rep's Email	reitha.scott@fldoe.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Reitha Scott
Policy Contact's Title	Program Specialist IV, Policy Manager
Policy Contact's Phone	(850) 410-6846
Policy Contact's Email	reitha.scott@fldoe.org

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Guarantor	Georgia Student Finance Commission for GHEAC
Mailing Address	2082 East Exchange Place, Suite 220, Tucker, GA 30084
Street Address	2082 East Exchange Place, Suite 220, Tucker, GA 30084
Phone	(770) 724-9000
FAX	(770) 724-9098
Governing Board Rep	Jessie Cooper
GB Rep's Title	Compliance Officer
GB Rep's Phone	(770) 724-9139
GB Rep's Email	jessiec@gsfc.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Richard M. Hawkshead
Policy Contact's Title	Vice President, Internal Audit & Compliance
Policy Contact's Phone	(770) 724-9012
Policy Contact's Email	RichardH@gsfc.org

Guarantor	Great Lakes Higher Education Guaranty Corporation
Mailing Address	PO Box 7858 Madison, WI 53707
Street Address	2401 International Lane, Madison, WI 53704
Phone	(608) 246-1800
FAX	(608) 246-1481
Governing Board Rep	Jacki Fairbairn
GB Rep's Title	Director, Policy and Regulatory Compliance
GB Rep's Phone	(800) 862-7322
GB Rep's Email	jfairbairn@glhec.org
Permanent Proxy	Gregory Schweitzer
Proxy's Title	Supervisor, Compliance Reviews
Proxy's Phone	(800) 916-3036
Proxy's Email	gschweitzer@glhec.org
Primary Policy Contact	Jacki Fairbairn
Policy Contact's Title	Director, Policy and Regulatory Compliance
Policy Contact's Phone	(800) 862-7322
Policy Contact's Email	jfairbairn@glhec.org

Guarantor	Illinois Student Assistance Commission
Mailing Address	500 W. Monroe, 3 rd Floor, Springfield, IL 62704
Street Address	500 W. Monroe, 3 rd Floor, Springfield, IL 62704
Phone	(217) 782-6767
FAX	(217) 524-1858
Governing Board Rep	Sam Nelson
GB Rep's Title	Managing Director, Marketing & Communications
GB Rep's Phone	(800) 899-4722 ext. 3707
GB Rep's Email	snelson@isac.org
Permanent Proxy	Susan Fields
Proxy's Title	Research Associate
Proxy's Phone	(217) 785-9277
Proxy's Email	sfields@isac.org
Primary Policy Contact	Sam Nelson
Policy Contact's Title	Managing Director, Marketing & Communications
Policy Contact's Phone	(800) 899-4722 ext. 3707
Policy Contact's Email	snelson@isac.org

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Guarantor	Iowa College Student Aid Commission
Mailing Address	200 10 th Street, 4 th Floor, Des Moines, IA 50309
Street Address	200 10 th Street, 4 th Floor, Des Moines, IA 50309
Phone	(515) 725-3410
FAX	(515) 725-3401
Governing Board Rep	Jeremy Davis
GB Rep's Title	Congressional Liaison/Compliance Specialist
GB Rep's Phone	(515) 725-3473
GB Rep's Email	Jeremy.davis@iowa.gov
Permanent Proxy	Tiffany Martinez
Proxy's Title	
Proxy's Phone	
Proxy's Email	Tiffany.martinez@iowa.gov
Primary Policy Contact	Carolyn Small
Policy Contact's Title	Policy Analyst
Policy Contact's Phone	(515) 725-3350
Policy Contact's Email	carolyn.small@iowa.gov

Guarantor	Kentucky Higher Education Assistance Authority
Mailing Address	P.O. Box 798, Frankfort, KY 40602-0798
Street Address	1050 US 127 South, Frankfort, KY 40601
Phone	(502) 696-7270
FAX	(502) 696-7496
Governing Board Rep	Mark Maidlow
GB Rep's Title	Compliance Officer
GB Rep's Phone	(502) 696-7276
GB Rep's Email	mmaidlow@kheaa.com
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	

Guarantor	Louisiana Office of Student Financial Assistance
Mailing Address	P. O. Box 91202, Baton Rouge, LA 70821-9202
Street Address	1885 Wooddale Boulevard, Baton Rouge, LA 70806
Phone	(225) 922-1012
FAX	(225) 925-7538
Governing Board Rep	George Eldredge
GB Rep's Title	Assistant Director, Support Services
GB Rep's Phone	(225) 922-0597
GB Rep's Email	geldredge@osfa.state.la.us
Permanent Proxy	Robyn Lively
Proxy's Title	Attorney
Proxy's Phone	(225) 922-3223
Proxy's Email	rlively@osfa.state.la.us
Primary Policy Contact	Robyn Lively
Policy Contact's Title	Attorney
Policy Contact's Phone	(225) 922-3223
Policy Contact's Email	rlively@osfa.state.la.us

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Guarantor	Michigan Higher Education Assistance Authority
Mailing Address	P. O. Box 30047, Lansing, MI 48909
Street Address	430 West Allegan-3 rd Floor, Lansing MI 48922
Phone	(800) 642-5626
FAX	(517) 241-0155
Governing Board Rep	Susie K. Gibson
GB Rep's Title	Audit/Program Review Manager
GB Rep's Phone	(517) 335-6769
GB Rep's Email	gibsons@michigan.gov
Permanent Proxy	Sam Duncan
Proxy's Title	Auditor
Proxy's Phone	(517) 335-6770
Proxy's Email	duncanS@michigan.gov
Primary Policy Contact	Susie K. Gibson
Policy Contact's Title	Audit/Program Review Manager
Policy Contact's Phone	(517) 335-6769
Policy Contact's Email	gibsons@michigan.gov

Guarantor	Missouri Department of Higher Education
Mailing Address	3515 Amazonas, Drive, Jefferson City, MO 65109
Street Address	3515 Amazonas, Drive, Jefferson City, MO 65109
Phone	(573) 751-1767
FAX	(573) 751-6635
Governing Board Rep	Daniel Day
GB Rep's Title	Senior Associate- Compliance
GB Rep's Phone	(573) 751-1767
GB Rep's Email	Dan.Day@dhe.mo.gov
Permanent Proxy	Robert Powell, II
Proxy's Title	Policy Analyst
Proxy's Phone	(573) 526-0713
Proxy's Email	Robert.powell@dhe.mo.gov
Primary Policy Contact	Daniel Day
Policy Contact's Title	Senior Associate- Compliance
Policy Contact's Phone	(573) 751-1767
Policy Contact's Email	Dan.Day@dhe.mo.gov

Guarantor	Montana Guaranteed Student Loan Program
Mailing Address	P.O. Box 203101, Helena, MT 59620-3101
Street Address	2500 Broadway, Helena, MT 59601-4989
Phone	(406) 444-6594
FAX	(406) 444-1869
Governing Board Rep	Ted Broderick
GB Rep's Title	Program Officer
GB Rep's Phone	(406) 444-1565
GB Rep's Email	tbroderick@mgsllp.state.mt.us
Permanent Proxy	Viki Garman
Proxy's Title	Compliance Specialist
Proxy's Phone	(406) 444-0159
Proxy's Email	vgarman@mgsllp.state.mt.us
Primary Policy Contact	Ted Broderick
Policy Contact's Title	Program Officer
Policy Contact's Phone	(406) 444-1565
Policy Contact's Email	tbroderick@mgsllp.state.mt.us

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Guarantor	National Student Loan Program
Mailing Address	P.O. Box 82507, Lincoln, NE 68501-2507
Street Address	1300 O Street, Lincoln, NE 68508
Phone	(402) 479-6812
FAX	(402) 479-6658
Governing Board Rep	
GB Rep's Title	
GB Rep's Phone	
GB Rep's Email	
Permanent Proxy	Diana Oglesby
Proxy's Title	
Proxy's Phone	
Proxy's Email	dianao@nslp.org
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	

Guarantor	NHHEAF
Mailing Address	PO Box 877, Concord, NH 03302-0877
Street Address	4 Barrell Court, Concord, NH 03301
Phone	(603) 225-6612
FAX	(603) 227-5309
Governing Board Rep	Michael W. Bourgault
GB Rep's Title	Vice President of Compliance
GB Rep's Phone	(603) 225-6612 ext 120
GB Rep's Email	mbourgault@gsmr.org
Permanent Proxy	Mike Levasseur
Proxy's Title	Manager of Compliance
Proxy's Phone	(603) 225-6612, ext 142
Proxy's Email	mlevasseur@gsmr.org
Primary Policy Contact	Michael W. Bourgault
Policy Contact's Title	Vice President of Compliance
Policy Contact's Phone	(603) 225-6612 ext 120
Policy Contact's Email	mbourgault@gsmr.org

Guarantor	New Jersey Higher Education Student Assistance Authority
Mailing Address	PO Box 540, Trenton NJ 08625-0540
Street Address	4 Quakerbridge Plaza, Trenton, NJ 08625
Phone	(800) 792-8670
FAX	(609) 588-2390
Governing Board Rep	Teresa Gervasio
GB Rep's Title	Director, Student Loan Programs
GB Rep's Phone	(609) 588-3213
GB Rep's Email	tgervasio@hesaa.org
Permanent Proxy	Earl Stewart
Proxy's Title	Compliance Officer
Proxy's Phone	(609) 584-4033
Proxy's Email	estewart@hesaa.org
Primary Policy Contact	Earl Stewart
Policy Contact's Title	Compliance Officer
Policy Contact's Phone	(609) 584-4033
Policy Contact's Email	estewart@hesaa.org

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Guarantor	New Mexico Student Loan Guarantee Corporation
Mailing Address	PO Box 92230, Albuquerque, NM 87199-2230
Street Address	7400 Tiburon NE, Albuquerque, NM 87109
Phone	(505) 345-8821
FAX	(505) 344-3631
Governing Board Rep	Carolyn Holder
GB Rep's Title	Compliance Officer/Assistant Director
GB Rep's Phone	(505) 761- 2360
GB Rep's Email	holderc@nmstudentloans.org
Permanent Proxy	Melissa Dale
Proxy's Title	Supervisor
Proxy's Phone	(505) 761-2361
Proxy's Email	dalem@nmstudentloans.org
Primary Policy Contact	Sarah Branch
Policy Contact's Title	Executive Vice President/Secretary
Policy Contact's Phone	(505) 761-2350
Policy Contact's Email	branches@nmstudentloans.org

Guarantor	New York State Higher Education Services Corporation
Mailing Address	99 Washington Avenue, Albany, NY 12255
Street Address	99 Washington Avenue, Albany, NY 12255
Phone	(518) 473-1575
FAX	(518) 486-6515
Governing Board Rep	Joe Bradley, Director
GB Rep's Title	Bureau of Program Policy & Institutional Review
GB Rep's Phone	(518) 473-1575
GB Rep's Email	jbradley@hesc.com
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	

Guarantor	North Carolina State Education Assistance Authority
Mailing Address	PO Box 14002, Research Triangle Park, NC 27709
Street Address	10 Alexander Drive, Research Triangle Park, NC 27709
Phone	(919) 835-2320
FAX	(919) 821-3139
Governing Board Rep	Wendy McAlister
GB Rep's Title	Vice President
GB Rep's Phone	(919) 835-2320
GB Rep's Email	wmcalist@cfi.org
Permanent Proxy	Wayne Johnson
Proxy's Title	Director of Guaranty Agency Services
Proxy's Phone	(919) 248-4646
Proxy's Email	wjohnson@ncseaa.edu
Primary Policy Contact	Wayne Johnson
Policy Contact's Title	Director of Guaranty Agency Services
Policy Contact's Phone	(919) 248-4646
Policy Contact's Email	wjohnson@ncseaa.edu

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Guarantor	Northwest Education Loan Association
Mailing Address	190 Queen Ann Avenue North, Suite 300, Seattle, WA 98109
Street Address	190 Queen Ann Avenue North, Suite 300, Seattle, WA 98109
Phone	(206) 461-5300
FAX	(206) 461-7241
Governing Board Rep	Linda Shannon
GB Rep's Title	School Compliance Representative
GB Rep's Phone	(206) 461-5325
GB Rep's Email	lindas@nela.net
Permanent Proxy	Rick Buckingham
Proxy's Title	Vice President of Policy & Compliance
Proxy's Phone	317-806-1255
Proxy's Email	rbucking@usafunds.org
Primary Policy Contact	Linda Shannon
Policy Contact's Title	School Compliance Representative
Policy Contact's Phone	(206) 461-5325
Policy Contact's Email	lindas@nela.net

Guarantor	Oklahoma Guaranteed Student Loan Program
Mailing Address	P.O. Box 3000, Oklahoma City, OK 73101-3000
Street Address	421 NW 13 th Street, Oklahoma City, OK 73103
Phone	(405) 234-4489
FAX	(405) 234-4582
Governing Board Rep	Mary Heid
GB Rep's Title	Director for Policy, Compliance and Training
GB Rep's Phone	(405) 234-4489
GB Rep's Email	mheid@ogslp.org
Permanent Proxy	Laura Weiss
Proxy's Title	Policy Specialist
Proxy's Phone	(405) 234-4261
Proxy's Email	lweiss@ogslp.org
Primary Policy Contact	Mary Heid
Policy Contact's Title	Director for Policy, Compliance and Training
Policy Contact's Phone	(405) 234-4489
Policy Contact's Email	mheid@ogslp.org

Guarantor	American Education Services/PA Higher Education Assistance Agency (AES/PHEAA)
Mailing Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Street Address	1200 N. 7th Street, Harrisburg, PA 17102-1444
Phone	(717) 720-2610
FAX	(717) 720-3933
Governing Board Rep	Cindy Davis
GB Rep's Title	Director of Compliance and External Audit Services
GB Rep's Phone	(717) 720-2182
GB Rep's Email	cdavis@aessuccess.org
Permanent Proxy	Carol Egan
Proxy's Title	Manager of Compliance Services
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Cindy Davis
Policy Contact's Title	Director of Compliance and External Audit Services
Policy Contact's Phone	(717) 720-2182
Policy Contact's Email	cdavis@aessuccess.org

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Guarantor	Rhode Island Higher Education Assistance Authority
Mailing Address	560 Jefferson Blvd. Warwick, RI 02886
Street Address	560 Jefferson Blvd. Warwick, RI 02886
Phone	(401) 736-1100
FAX	(401) 737-8838
Governing Board Rep	Diane Carlin
GB Rep's Title	Manager, Guarantee Services
GB Rep's Phone	(401) 736-1162
GB Rep's Email	dcarlin@riheaa.org
Permanent Proxy	Joan Insana
Proxy's Title	
Proxy's Phone	401-736-1165
Proxy's Email	jinsana@riheaa.org
Primary Policy Contact	Diane Carlin
Policy Contact's Title	Manager, Guarantee Services
Policy Contact's Phone	(401) 736-1162
Policy Contact's Email	dcarlin@riheaa.org

Guarantor	South Carolina Student Loan Corporation
Mailing Address	PO Box 21487, Columbia SC 29221
Street Address	Suite 210, Interstate Center, 16 Berryhill Road, Columbia, SC 29210
Phone	(803) 772-9480
FAX	(803) 772-9410
Governing Board Rep	Cheryl Hughes
GB Rep's Title	Compliance Officer
GB Rep's Phone	(803) 612-5030
GB Rep's Email	chughes@scstudentloan.org
Permanent Proxy	
Proxy's Title	
Proxy's Phone	
Proxy's Email	
Primary Policy Contact	Cheryl Hughes
Policy Contact's Title	Compliance Office
Policy Contact's Phone	(803) 612-5030
Policy Contact's Email	chughes@scstudentloan.org

Guarantor	Student Loan Guarantee Foundation of Arkansas
Mailing Address	10 Turtle Creek Lane, Little Rock, AR 72202
Street Address	10 Turtle Creek Lane, Little Rock, AR 72202
Phone	(501) 372-1491
FAX	(501) 688-7675
Governing Board Rep	Becky Collins
GB Rep's Title	Policy and Compliance Division Manager
GB Rep's Phone	(501) 688-7638
GB Rep's Email	bcollins@slgfa.org
Permanent Proxy	Rita Toland
Proxy's Title	Training & Technical Assistance Department Manager
Proxy's Phone	(501) 688-7636
Proxy's Email	rtoland@slgfa.org
Primary Policy Contact	Becky Collins
Policy Contact's Title	Policy and Compliance Division Manager
Policy Contact's Phone	(501) 688-7638
Policy Contact's Email	bcollins@slgfa.org

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Guarantor	Student Loans of North Dakota
Mailing Address	PO Box 5524, Bismarck, ND 58506-5524
Street Address	1200 Memorial Hwy., Bismarck, ND 58504
Phone	(701) 328-5754
FAX	(701) 328-5716
Governing Board Rep	Wally Erhardt
GB Rep's Title	Associate Director of Guaranty Services
GB Rep's Phone	(701) 328-5654
GB Rep's Email	werhardt@nd.gov
Permanent Proxy	Julie Kubisiak
Proxy's Title	Director of Student Loans
Proxy's Phone	(701) 328-5621
Proxy's Email	jkubisiak@nd.gov
Primary Policy Contact	Char Feist
Policy Contact's Title	Program Reviewer
Policy Contact's Phone	(701) 328-5753
Policy Contact's Email	cfeist@nd.gov

Guarantor	Tennessee Student Assistance Corporation
Mailing Address	Suite 1950, Parkway Towers, 404 James Robertson Pkwy, Nashville, TN 37243-0820
Street Address	Suite 1950, Parkway Towers, 404 James Robertson Pkwy, Nashville, TN 37243-0820
Phone	(615) 741-1346 or (800) 257-6526
FAX	(615) 741-6101
Governing Board Rep	Peter Abernathy
GB Rep's Title	Senior Associate Executive Director & Staff Attorney
GB Rep's Phone	
GB Rep's Email	Peter.Abernathy@state.tn.us
Permanent Proxy	Stephanie Aylor
Proxy's Title	Loan Program Administrator
Proxy's Phone	(615) 741-1346, ext. 139
Proxy's Email	stephanie.aylor@state.tn.us
Primary Policy Contact	Darolyn Porter
Policy Contact's Title	Compliance Administrator
Policy Contact's Phone	(615) 741-1346, ext. 116
Policy Contact's Email	darolyn.porter@state.tn.us

Guarantor	Texas Guaranteed Student Loan Corporation (TG)
Mailing Address	P.O. Box 83100, Round Rock, TX 78683-3100
Street Address	301 Sundance Parkway, Round Rock, TX 78681 For Overnight/Courier Deliveries: 3500 Wadley Place, Bldg C, Suite 303, Austin, TX 78728-1244
Phone	(800) 252-9743
FAX	(512) 219-2849
Governing Board Rep	Nina M. Hold
GB Rep's Title	Assistant Vice President, Policy and Regulatory Affairs
GB Rep's Phone	(512) 219-4548
GB Rep's Email	nina.hold@tgslc.org
Permanent Proxy	Laura Kowalski
Proxy's Title	Assistant Manager/Senior Policy Advisor of Policy & Regulatory Affairs
Proxy's Phone	(512) 219-2889
Proxy's Email	laura.kowalski@tgslc.org
Primary Policy Contact	Michelle Anderson
Policy Contact's Title	Senior Policy Advisor
Policy Contact's Phone	(512) 219-4608
Policy Contact's Email	michelle.anderson@tgslc.org

Common Manual Contact Information 2008 – 2009

Guarantor	USA Funds
Mailing Address	P.O. Box 6028, Indianapolis, IN 46206-6028
Street Address	10475 Crosspoint Blvd., Suite 230, Indianapolis, IN 46256-3323
Phone	(317) 806-1200
FAX	(317) 806-1201
Governing Board Rep	Rick Buckingham
GB Rep's Title	Vice President of Policy & Compliance
GB Rep's Phone	317-806-1255
GB Rep's Email	rbuckin@usafunds.org
Permanent Proxy	Sheryl Ross Mahoney
Proxy's Title	Policy Manager
Proxy's Phone	(317) 806-1253
Proxy's Email	sheryl.mahoney@usafunds.org
Primary Policy Contact	Brenda Grady
Policy Contact's Title	Policy Advisor
Policy Contact's Phone	(336) 727-9666
Policy Contact's Email	bgrady@usafunds.org

Guarantor	Utah Higher Education Assistance Authority
Mailing Address	P.O. Box 45202, Salt Lake City, UT 84145-0202
Street Address	Board of Regents Building, The Gateway, 60 South 400 West, Salt Lake City, UT 84101-1284
Phone	(801) 321-7210
FAX	(801) 321-7299
Governing Board Rep	Stacey Fabros
GB Rep's Title	Manager of Quality Control
GB Rep's Phone	(801) 321-7238
GB Rep's Email	sfabros@utahsbr.edu
Permanent Proxy	Laura Trigueros
Proxy's Title	Quality Control Officer
Proxy's Phone	(801) 366-8426
Proxy's Email	ltrigueros@utahsbr.edu
Primary Policy Contact	Stacey Fabros
Policy Contact's Title	Manager of Quality Control
Policy Contact's Phone	(801) 321-7238
Policy Contact's Email	sfabros@utahsbr.edu

Guarantor	Vermont Student Assistance Corporation
Mailing Address	P.O. Box 2000, Winooski, VT 05404
Street Address	10 East Allen Street, Winooski, VT 05404
Phone	(800) 660-3561, ext. 273
FAX	(802) 654-3765
Governing Board Rep	
GB Rep's Title	
GB Rep's Phone	
GB Rep's Email	
Permanent Proxy	Ann Bonanno (Confirmed 3-10-09)
Proxy's Title	Supervisor, Compliance
Proxy's Phone	(800) 660-3561, ext. 328
Proxy's Email	bonanno@vsac.org
Primary Policy Contact	
Policy Contact's Title	
Policy Contact's Phone	
Policy Contact's Email	