| # | Subject | Summary of Change to Common Manual | Type of Update | Effective Date |
|-----|--|--|-------------------|--|
| 929 | Return of Title IV Funds | <u>5.2.D Prior Overpayment</u> <u>9.5.A Return Amounts for Title IV Grant and</u> <u>Loan Programs</u> <u>9.5.B Processing Returned Funds</u> Revised policy clarifies that if the return of Title IV funds calculation for a withdrawn student shows that the student owes an original grant overpayment amount of \$50 or less, the student remains eligible to receive Title IV, HEA program assistance. Revised policy also clarifies that this \$50 "de minimus" amount is applied on a program-by-program basis. Subsection 9.5.B has been updated with the 45-day deadline for a school's timely return of unearned FFELP funds, and clarifies that if funds are returned by check, the check must be endorsed by the lender's bank no more than 60 days after the date the school determined that the student withdrew. Finally, the ACG, SMART Grant, and Grad PLUS programs are included in the order in which unearned funds must be returned to Title IV programs. | Federal | For overpayments and processing returned funds, withdrawals that occur on or after September 8, 2006. For the order of applying returned funds, withdrawals that occur on or after July 1, 2006. |
| 930 | PLUS Loans for Graduate or Professional Students | 6.15.C PLUS Loan Certification Revised policy adds that if the school participates in both FFEL and Direct Loan Programs, the school must determine the student's maximum annual Stafford Loan eligibility under the program the school is participating in for Stafford Loan purposes. | Federal | Loans certified by the school on or after December 1, 2006. |
| 931 | Return of Title IV Funds | <u>8.2.B School Notice of Credit to Student</u> <u>Account</u> <u>9.5.A Return Amounts For Title IV Grant and</u> <u>Loan Programs</u> Revised policy provides additional information about a school's time frame for providing a post-withdrawal disbursement confirmation notice to a student or parent borrower, the content of that notice, the time frame for the borrower's timely response to the notice, and the actions a school must take based on the borrower's timely or untimely response. | Federal | For post-withdrawal disbursement confirmations, withdrawals that occur on or after September 8, 2006. For aid types to be included in the return of Title IV funds calculation, withdrawals that occur on or after July 1, 2006. |

| # | Subject | Summary of Change to Common Manual | Type of Update | Effective Date |
|-----|--|---|-------------------|---|
| 932 | Forbearance | 11.19.B Documentation Required for Authorized ForbearanceRevised policy adds the requirement that the lender must send a notice confirming the terms of a forbearance agreement to the borrower | Federal | Retroactive to the implementation of the <i>Common Manual</i> . |
| 933 | Combining Teaching for Teacher Loan Forgiveness | <u>13.9.B Teacher Loan Forgiveness Program</u> Revised policy states that an eligible borrower may combine eligible periods of teaching service at an eligible elementary school with teaching service at an eligible high school, and that the aggregate service at the two types of schools may qualify the borrower for loan forgiveness. | Federal | Teacher loan forgiveness determinations made by the lender on or after November 1, 2006, unless implemented earlier by the guarantor. |
| 934 | Loans Eligible for Consolidation | 15.2 Borrower Eligibility and Underlying Loan Holder RequirementsRevised policy clarifies that a borrower who has either a Federal or Direct Consolidation loan may obtain a subsequent Federal or Direct Consolidation loan if the borrower is consolidating an existing Consolidation loan with at least one other eligible loan, including another eligible Consolidation loan. | Federal | Consolidation applications received on or after December 1, 2006, unless implemented earlier by the guarantor. |
| 935 | Late Delivery | <u>8.7.E Late Delivery</u> Revised policy clarifies that a school <i>must</i> offer a late delivery of Stafford or PLUS loan funds the student or parent borrower was eligible to receive while the student was still enrolled during a payment period or period of enrollment that the student successfully completed, but <i>may</i> offer a late delivery of Stafford or PLUS loan funds to the student or parent borrower if the student drops to less than half-time enrollment but does not withdraw. Revised policy also deletes the requirement for the school to contact the borrower, obtain confirmation that the borrower still requires the loan funds, and explain the borrower's obligation to repay any loan funds that the school delivers late. | Correction | Late delivery of FFELP loan proceeds by the school on or after July 1, 2003, unless implemented earlier by the school. Schools may have implemented these provisions no earlier than November 1, 2002. |

| # | Subject | Summary of Change to Common Manual | Type of Update | Effective Date |
|-----|-------------------------|---|-------------------|--|
| 936 | Comaker Definition | 11.1.A General Deferment Eligibility CriteriaChapter 12 Introduction13.8 Dischargeappendix GRevised policy describes a comaker, in thecontext of a Consolidation Ioan, as one of twomarried individuals who jointly borrowed aFederal Consolidation Ioan made from anapplication received by the consolidatinglender prior to July 1, 2006. | Correction | Consolidation loan applications received by the lender on or after July 1, 2006. |
| 937 | Military Deferment | Figure 11-1 - Deferment Eligibility Chart Revised policy updates the Deferment Eligibility Chart, Figure 11-1 with the military deferment which is available to cover a borrower's loan(s) that is first disbursed on or after July 1, 2001. In addition, the chart has been revised to indicate that all deferments are borrower-based, except for the military deferment that is loan-based. | Correction | Military deferments granted on or after July 1, 2006, for loans for which the first disbursement is made on or after July 1, 2001. |
| 938 | Cohort Default Rates | <u>16.2 Calculation of Cohort Default Rates</u> <u>appendix G</u> Revised policy clarifies that the cohort for a fiscal year consists of all former students who, during that fiscal year, entered repayment on any Federal Stafford Ioan, Federal SLS Ioan, or Direct Stafford Ioan that they received, or on the portion of a Ioan made under the Federal Consolidation Loan Program or the Federal Direct Consolidation Program that is used to repay those Ioans. | Correction | Retroactive to the implementation of the <i>Common Manual.</i> |

Batch 139

Out for Comment

COMMON MANUAL - FEDERAL POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | Return of Title IV Funds |
|-------------------------------|---|
| AFFECTED SECTIONS: | 5.2.D Prior Overpayment 9.5.A Return Amounts for Title IV Grant and Loan Programs 9.5.B Processing Returned Funds |
| POLICY INFORMATION: | 929/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | For overpayments and processing returned funds, withdrawals that occur on or after September 8, 2006. |
| | For the order of applying returned funds, withdrawals that occur on or after July 1, 2006. |

BASIS:

Higher Education Act of 1965, Sections 484B(b)(3)(B), 484B(b)(1), and 484B(b)(2)(C), as amended by the Higher Education Reconciliation Act (HERA) of 2005; electronic announcement *Return to Title IV Funds Worksheets* posted by the Department on June 30, 2006; *Federal Register* dated August 9, 2006, pages 45671-45672, §668.22(i)(2), §668.35(e), §668.173(b); *Federal Register* dated November 1, 2006, pages 64380-64381, §668.22(h)(3)(ii)(B).

CURRENT POLICY:

Current policy states that, if there are unearned grant funds that must be repaid as a result of the return of Title IV funds calculation, the student is not required to return a grant overpayment of \$50 or less. Current policy regarding the effect of a prior overpayment on student eligibility does not reflect the new \$50 de minimus amount for grant overpayments resulting from the return of Title IV funds calculation.

Current policy in subsection 9.5.A also states that a school's return of FFELP funds is considered timely if performed within 30 days of the date the school determined that the student withdrew. If the funds are returned by check, the check must be endorsed by the lender's bank no more than 45 days after the date the school determined that the student withdrew.

In addition, current policy does not include the Academic Competitiveness Grant (ACG), the National Science and Mathematics Access to Retain Talent (SMART) Grant, or the Grad PLUS programs in the order in which unearned funds must be returned to Title IV programs.

REVISED POLICY:

Revised policy clarifies that, if there are unearned grant funds that must be repaid as a result of the return of Title IV funds calculation, the student is not required to return an original grant overpayment amount of \$50 or less on a program-by-program basis. Furthermore, a student who owes an original grant overpayment of \$50 or less as a result of a return of Title IV funds calculation remains eligible to receive Title IV, HEA program assistance.

Revised policy aligns text in subsection 9.5.A with section 9.4 to state that a school's return of FFELP funds is considered timely if performed within 45 days of the date the school determined that the student withdrew. If the funds are returned by check, the check must be endorsed by the lender's bank no more than 60 days after the date the school determined that the student withdrew.

In addition, revised policy includes the ACG, SMART Grant, and Grad PLUS programs in the order in which unearned funds must be returned to Title IV programs.

REASON FOR CHANGE:

The *Common Manual* is being revised to reflect clarifications published by the Department in an electronic announcement dated June 30, 2006, and in the *Federal Register* on August 9, 2006 and November 1, 2006

regarding a student's repayment responsibility for grant overpayments, a school's requirements for the timely return of FFELP funds, and the required order of return of grant funds resulting from the return of Title IV funds calculation.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise subsection 5.2.D, page 6, column 1, paragraphs 1 and 2, as follows:

5.2.D Prior Overpayment

A borrower is ineligible for a FFELP loan if he or she is liable for an overpayment to any Title IV program. By certifying a Stafford or PLUS loan, a school certifies that the student borrower—or the parent and dependent student, in the case of a parent PLUS loan—does not, to its knowledge, owe an <u>original</u> overpayment of <u>more than \$50 to a grant program</u> resulting from a return of Title IV funds calculation, or of \$25 or more under the Federal Perkins Loan Program or under a Title IV grant program that resulted from a circumstance other than a return of Title IV funds calculation. The less-than-\$25 tolerance does not apply to the remaining balance of an original overpayment amount of \$25 or more that is reduced to less than \$25 the applicable tolerance amount based on payments received. In this case, even though the remaining balance of the original overpayment is less than \$25 the applicable tolerance amount based on payments in full or making satisfactory arrangements to repay it before the borrower can regain Title IV eligibility. [§668.32(h)(3)(ii)(B); §668.32(g)(4); §668.35(e)(3)]

A school must not certify a loan for a borrower who owes an <u>original</u> overpayment in excess of <u>the applicable tolerance of \$25 or more</u> unless one of the following occurs:

. . .

Revise subsection 9.5.A, page 15, column 1, paragraph 2, as follows:

If the amount of unearned aid exceeds what the school must return, the student is responsible for returning unearned Title IV loan and grant aid. If there are unearned loan funds that must be repaid to a Title IV loan program, the student (or parent, in the case of a parent PLUS loan) returns those funds by normal repayment of the loan according to the terms and conditions of the promissory note. If there are unearned grant funds that must be repaid to a Title IV grant program, the student is obligated to return the grant overpayment amount that exceeds 50% of the total Title IV grant funds that the student received for the payment period or period of enrollment. The student is not required to return an original grant overpayment of \$50 or less. The \$50 tolerance applies on a program-by-program basis.

Revise subsection 9.5.B, page 17, column 1, paragraph 2, as follows:

The school's return of FFELP funds is considered timely if, no later than $\frac{30.45}{45}$ days after the date the school determines that the student withdrew, the school does one of the following: [§668.173(b)]

- ...
- ...
- ...
- Issues a check for the returned funds. In this case, the school's records must show that the lender's bank endorsed that check no more than <u>45-60</u> days after the date the school determined that the student withdrew. [§668.173(b)(4)]

Revise subsection 9.5.B, page 17, column 2, paragraph 2, as follows:

Applying Returned Funds

The Higher Education Act and federal regulations specify the order in which unearned funds must be returned to the title IV programs. Schools must ensure that returned funds are applied to eliminate outstanding balances on loans and grants for the payment period, or period of enrollment, in the following order:

- Unsubsidized Stafford loans.
- Subsidized Stafford loans.
- Direct Unsubsidized Stafford loans.
- Direct Subsidized Stafford loans.
- Federal Perkins Loans.
- Parent or Grad PLUS loans received on behalf of the student.
- Parent or Grad Direct PLUS loans received on behalf of the student.
- Federal Pell Grants.
- Academic Competitiveness Grants.
- National SMART Grants.
- Federal SEOG Program aid.
 - Other Title IV grant or loan assistance.

. . .

PROPOSED LANGUAGE - COMMON BULLETIN:

The *Common Manual* has been revised to incorporate regulatory clarifications to the return of Title IV funds requirements provided in an electronic announcement posted by the Department on June 30, 2006, and the *Federal Register* published August 9, 2006 and November 1, 2006. Revised policy clarifies that, if there are unearned grant funds that must be repaid as a result of the return of Title IV funds calculation, the student is not required to return an original grant overpayment amount of \$50 or less on a program-by-program basis. Furthermore, a student who owes an original grant overpayment of \$50 or less as a result of a return of Title IV funds calculation remains eligible to receive Title IV, HEA program assistance.

Revised policy also states that a school's return of FFELP funds is considered timely if performed within 45 days of the date the school determined that the student withdrew. If the funds are returned by check, the check must be endorsed by the lender's bank no more than 60 days after the date the school determined that the student withdrew.

In addition, revised policy includes the ACG, SMART Grant, and Grad PLUS programs in the order in which unearned funds must be returned to Title IV programs.

GUARANTOR COMMENTS: None.

IMPLICATIONS: Borrower: None.

School:

The school has an additional 15 days to return FFELP funds to the lender to comply with timely return requirements.

Lender/Servicer:

Lenders may need to modify policy and procedure to allow a school additional time to return loan funds.

Guarantor:

The guarantor may need to modify program review procedures.

U.S. Department of Education:

The Department may need to modify program review procedures.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE: November 16, 2006

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO: CM Policy Committee CM Guarantor Designees Interested Industry Groups and Others

ke/edited-chh

COMMON MANUAL - FEDERAL POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | PLUS Loans for Graduate or Professional Students |
|-------------------------------|---|
| AFFECTED SECTIONS: | 6.15.C PLUS Loan Certification |
| POLICY INFORMATION: | 930/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Loans certified by the school on or after December 1, 2006. |

BASIS:

Preamble language in *Federal Register*, Vol. 71, No. 211, page 64383, dated November 1, 2006; §682.201(b)(3).

CURRENT POLICY:

Current policy states that before a student applies for a Grad PLUS loan, the school is required to determine the student's maximum eligibility for subsidized and unsubsidized Stafford loan funds.

REVISED POLICY:

Revised policy adds that if the school participates in both FFEL and Direct Loan Programs, the school must determine the student's maximum annual Stafford Loan eligibility under the program the school is participating in for Stafford Loan purposes.

REASON FOR CHANGE:

This change aligns the manual's current language with the Department's final rule clarification provided in the *Federal Register*, Vol. 71, No. 124, page 64383, dated November 1, 2006.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise subsection 6.15.C, page 24, column 2, paragraph 1, as follows:

Note: This subsection was previously updated by Proposal 893, Batch 133 approved by the Governing Board on July 27, 2006

6.15.C PLUS Loan Certification

Graduate and Professional Student Borrowers

A school may certify a Grad PLUS loan for a graduate or professional student only if the student meets the eligibility criteria for both a student and a PLUS loan borrower. These eligibility criteria are outlined in subsections 5.1.A, 5.1.B, and 5.1.C.

A school determines a graduate or professional (Grad) student borrower's maximum eligibility for a Grad PLUS loan by subtracting from the cost of attendance (COA) the estimated financial assistance (EFA) that the student is expected to receive for the loan period.

Before applying for a Grad PLUS loan, the student is required to complete a Free Application for Federal Student Aid (FAFSA) and the school is required to determine the student's maximum eligibility for subsidized and unsubsidized Federal Stafford loan funds in the program in which the school is participating for Stafford Loan purposes. However, the student may decline the Federal Stafford loan funds and the school may not require the student to accept Federal Stafford loan funds as a condition of applying for a Grad PLUS loan. [GEN-06-02/FP-06-01; FP-06-05; 682.201(b)(3)]

PROPOSED LANGUAGE - COMMON BULLETIN:

PLUS Loans for Graduate or Professional Students

The *Common Manual* has been updated to provide additional clarification that in the case of a school that participates in both the FFEL and Direct Loan programs, the school must determine the student's maximum annual Stafford Loan eligibility under the program in which the school is participating for Stafford Loan purposes before the student may apply for a Grad PLUS loan.

GUARANTOR COMMENTS:

None.

IMPLICATIONS:

Borrower: None.

School:

A school is required to determine the student's maximum annual Stafford Loan eligibility in the program in which the school is participating for Stafford Loan purposes before the student may apply for a Grad PLUS loan.

Lender/Servicer: None.

Guarantor: None.

U.S. Department of Education: None.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE: November 22, 2006

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO: CM Policy Committee CM Guarantor Designees Interested Industry Groups and Others

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COMMON MANUAL - FEDERAL POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | Return of Title IV Funds |
|-------------------------------|--|
| AFFECTED SECTIONS: | 8.2.B School Notice of Credit to Student Account 9.5.A Return Amounts For Title IV Grant and Loan Programs |
| POLICY INFORMATION: | 931/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | For post-withdrawal disbursement confirmations, withdrawals that occur on or after September 8, 2006. |
| | For aid types to be included in the return of Title IV funds calculation, withdrawals that occur on or after July 1, 2006. |

BASIS:

Higher Education Act of 1965, Sections 484B(a)(3)(C)(i) and 484B(a)(4), as amended by the Higher Education Reconciliation Act (HERA) of 2005; *Federal Register*, August 9, 2006, pages 45669-45670 and 45694-45695; *Federal Register*, November 1, 2006, pages 64379-64380 and 64397; *Dear Colleague Letter* GEN-06-05; electronic announcement *Return to Title IV funds Worksheets* posted by the Department on June 30, 2006.

CURRENT POLICY:

Current policy states that, prior to making a post-withdrawal disbursement of loan funds, a school must determine that the student qualifies for a late delivery of loan funds. In addition, the school must contact the borrower and obtain confirmation that the loan funds are still required. The school must explain the borrower's obligation to repay any loan funds delivered as a post-withdrawal disbursement, and must document in the student's file the result of the contact and the final determination regarding the post-withdrawal disbursement.

Current policy also indicates that the school must notify the borrower of the credit of a disbursement to the student's account, as required in the cash management regulations in 34 CFR 668.165.

REVISED POLICY:

Revised policy specifies that, in order to credit loan funds to outstanding school charges or to deliver a credit balance of loan funds directly to the student, or parent in the case of a parent PLUS loan, the school must provide a written notice within 30 days of determining that the student has withdrawn. In this notice, the school must request confirmation for the credit of a post-withdrawal disbursement of loan funds to the student's account, or for the direct delivery of loan funds to the student or parent, in the case of a parent PLUS loan. For a post-withdrawal disbursement of loan funds, the school must explain that a post-withdrawal disbursement of loan funds may be credited to the student's account may not receive any of those loan funds as a direct disbursement unless the school concurs. The school must explain that the student, or parent in the case of a parent PLUS loan, may accept or decline some or all of the funds, and must explain the obligation of the borrower to repay any loan funds he or she chooses to have disbursed.

The notice must inform the loan recipient of the deadline to respond, which may be set by the school, and may be not less than 14 days after the date the school sent the notification. Further, the notice must state that the funds will not be delivered if the school does not receive a timely response to the notice, unless the school opts to make a post-withdrawal disbursement based on a late response. The deadline must be the same for funds to be applied to school charges and for funds to be directly disbursed to the recipient.

If the school receives no response to the post-withdrawal disbursement notice, the school may not deliver any of those funds. If the school receives a timely response to the post-withdrawal disbursement notice, the school must disburse the funds in the manner specified by the student, or parent in the case of a parent PLUS loan, within 120 days of the date of the school's determination that the student withdrew. If the school receives a late response to the notice, the school may make the disbursement, provided that the school delivers all the funds accepted, or may decline to do so. If the school declines to honor a late acceptance of the post-withdrawal disbursement, the school most provide written notification of the denial of the post-

withdrawal disbursement.

The school must document in the student's file the result of any notification made of the student's right to cancel or accept all or a portion of the funds, and the final determination made concerning the post-withdrawal disbursement.

In addition, several changes were made to existing text to reduce redundancy and improve clarity.

REASON FOR CHANGE:

These changes are being incorporated into the *Common Manual* to reflect regulatory changes and clarifications published in the *Federal Register* on August 9, 2006 and November 1, 2006 regarding the Return of Title IV Funds and post-withdrawal disbursements.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise subsection 8.2.B, page 2, column 2, paragraph 1, as follows:

8.2.B School Notice of Credit to Student Account

Except in the case of a post-withdrawal disbursement made as a result of the Return of Title <u>IV</u> Funds calculation, (see subsection 9.5.A), tThe school must notify the student or parent borrower if the school credits a student's school account with Stafford or PLUS loan proceeds. This notice must be issued no earlier than 30 days before and no later than 30 days after the school credits the student's account. The notice may be written or electronically transmitted and must include: [§668.165(a)(2)]

• ...

Revise subsection 9.5.A, page 13, column 1, by inserting a new subheading and paragraph 4, as follows:

Aid Types to Be Included in the Return Calculations

When calculating the return of Title IV funds, the school must include amounts from the following Title IV programs, as applicable:

- Federal Perkins Loan
- Direct Loan
- FFEL
- Federal Pell Grant
- Academic Competitiveness Grant
- National SMART Grant
- FSEOG (not including the nonfederal share of an FSEOG award if the school meets its matching share by the individual recipient method or the aggregate method).

[§668.22(a)(2)]

Aid Types to Be Excluded from the Return Calculations

. . .

Revise subsection 9.5.A, page 13, column 2, paragraph 1, as follows:

Percentage of Title IV Aid Earned

The percentage of Title IV loan and grant aid earned by the student is equal to the percentage portion of the payment period or period of enrollment that the student completed as of the date of the student's withdrawal, divided by the total length of that same period. (See the explanation of this calculation above in subsection 9.5.A, under the subheading "Determining the Percentage of the Payment Period/Period of Enrollment Completed.") The percentage of the period completed is determined as follows:

- In a term-based or non-term-based program that is measured in credit hours, by dividing the number of calendar days completed (as of the day the student withdrew) in the payment period or period of enrollment for which assistance is awarded by the total number of calendar days in that same period.
- In a program that is measured in clock hours, by dividing the total number of clock hours scheduled to be completed (as of the day the student withdrew) in the payment period or period of enrollment for which assistance is awarded by the total number of clock hours in that same period. For more information on withdrawal dates, see section 9.4.

If the student completes more than 60% of the payment period or period of enrollment for which aid is awarded, the student is considered to have earned 100% of the aid awarded.[HEA 484B; §668.22(e)(2)(i)(B); DCL GEN-06-05; 2006-2007 Federal Student Aid Handbook, Volume 5, Chapter 2, pp. 5-70 to 5-72]

Revise subsection 9.5.A, page 14, column 1, paragraph 5, as follows:

Aid to be Returned by the School

The school is responsible for returning must return to the appropriate programs the applicable share of Title IV funds. The amount the school must return is the lesser of the following amounts to applicable Title IV programs:

- The total amount of unearned aid.
- The amount that is equal to the total institutional charges incurred by the student for the payment period or period of enrollment multiplied by the percentage of unearned aid. <u>This amount is calculated by subtracting the percentage of funds earned from 100%.</u> [2006-2007 Federal Student Aid Handbook, Volume 5, Chapter 2, p. 5-80]

Institutional Charges

. . .

Revise subsection 9.5.A, page 14, column 2, paragraph 5, as follows:

A school must return to the appropriate program its share of Title IV funds. The amount that must be returned is the lesser of:

- The amount of Title IV funds that the student did not earn.
- The amount of institutional charges incurred by the student for the payment period or period of enrollment multiplied by the percentage of funds not earned. (This amount is calculated by subtracting the percentage of funds earned from 100%.)

Aid Delivered to a Student before Institutional Charges Are Paid

. . .

Revise subsection 9.5.A, page 15, column 1, paragraph 2, by inserting a new sub-subheading, as follows:

Aid to be Returned by the Student

If the amount of unearned aid exceeds what the school must return, the student is responsible for returning unearned Title IV loan and grant aid. . . .

Revise subsection 9.5.A, page 15, column 1, paragraph 5, as follows:

Post-Withdrawal Disbursements

A post-withdrawal disbursement is a disbursement made to a student who has withdrawn but who has earned more aid than has been disbursed. <u>No return of funds is required when the student is eligible to receive a post-withdrawal disbursement.</u> If the student has earned more Title IV aid than has been disbursed and is otherwise eligible to receive funds, the school must offer to deliver a post-withdrawal disbursement to the student (or parent, in the case of a parent PLUS loan). If the post-withdrawal disbursement is composed of loan funds, prior to delivering the disbursement, the school must contact the borrower and obtain confirmation that the borrower still requires the loan funds. In making this contact, the school must document in the student's file the result of the contact and the final determination made concerning the post-withdrawal disbursement.[§668.22(a)(4)]

No return of funds is required when the student is eligible to receive a post-withdrawal disbursement. The school may credit all or a portion of the post-withdrawal disbursement to the student's account, up to the amount of outstanding authorized charges. To assist schools, the Department has provided a Post-Withdrawal Disbursement Tracking Sheet. [HEA 484B(a)(4)(A); 668.22(a)(3) and (4)(i)(A); DCL GEN-06-05]

A post-withdrawal disbursement is different from a late disbursement (as described in subsection 7.7.G) in the following ways:

- A late disbursement may be made if a student ceases to be enrolled at least half time but has not withdrawn. A post-withdrawal disbursement must be offered and, if accepted, must be made after an eligible student <u>completely</u> withdraws.
- The post-withdrawal disbursement must be made from available Title IV grant funds before available loan funds.
- The 120-day period for the school to disburse the post-withdrawal disbursement is calculated from the date of the school's determination that the student withdrew rather than from the student's withdrawal date.

Post-Withdrawal Disbursement of Loan Funds

If the post-withdrawal disbursement is composed of Before delivering a post-withdrawal disbursement of loan funds, the school must <u>first</u> determine that the borrower is eligible for a late delivery under the provision in subsection 8.7.E. (See also subsection 7.7.G for the late disbursement provisions applicable to lenders.) A student may receive all or a portion of an initial disbursement as a post-withdrawal disbursement provided that all of the following conditions are met:

- The student is not a first-year, first-time undergraduate Stafford loan borrower who withdrew prior to the completion of the first 30 days of his or her program of study.
- Except in the case of a PLUS loan, the department processed a valid SAR or ISIR with an official EFC on or before the date of the student's withdrawal.
- The school certified the loan on or before the date of the student's withdrawal. [DCL GEN-04-03]
- <u>The borrower signed the Master Promissory Note (MPN) prior to the date the return of</u> <u>Title IV funds calculation is completed.</u> [DCL GEN-05-16]

 Within 30 days of the date of the school's determination that the student withdrew and prior to delivering the loan disbursement, tThe school must contact notify the borrower in writing prior to delivering the disbursement and obtain confirmation that the borrower still requires the loan funds. In making this contact the school must explain the borrower's obligation to repay any loan funds that the school delivers. The school must document in the student's file the result of the contact and the final determination concerning the postwithdrawal disbursement.to:

[HEA 484B(a)(4)(A); DCL GEN-06-05]

- <u>Request confirmation for any post-withdrawal disbursement of loan funds that the school wishes to credit to the student's account, identifying the type and amount of those loan funds and explaining that the borrower may accept or decline some or all of those funds.</u>
- <u>Request confirmation for any post-withdrawal disbursement of loan funds that can be delivered directly to the borrower, identifying the type and amount of loan funds and explaining that some or all of those funds may be accepted or declined.</u>
- Explain that if the borrower does not confirm that loan funds may be applied to outstanding school charges, the borrower may not receive direct delivery of any loan funds unless the school concurs.
- <u>-</u> Explain the obligation of the borrower to repay any loan funds he or she chooses to have applied to outstanding school charges or delivered directly to him or her.
- <u>Explain that, if the borrower does not respond within 14 days of the date the notice</u> was sent (or a later deadline set by the school), the delivery of loan funds will not be made, unless the school chooses to make the delivery based on a late response.

The deadline for a borrower to accept a direct delivery of a post-withdrawal disbursement and the deadline to accept delivery of a post-withdrawal disbursement to outstanding school charges must be the same. If the borrower submits a timely response that confirms that the loan funds may be credited to outstanding charges, or that he or she wishes to receive all or a portion of a direct delivery of funds, the school must deliver the funds within 120 days of the date the school determined that the student withdrew. If the borrower submits a late response, the school may deliver the funds as requested (provided the school disburses *all* the funds accepted by the borrower), or the school may decline to do so. If the borrower submits a late response and the school opts *not* to make the post-withdrawal disbursement, the school must notify the borrower in writing of that decision. If the borrower does not respond to the notice of the availability of the postwithdrawal disbursement, no portion of the disbursement may be made. The school must document in the student's file the result of the post-withdrawal disbursement notification, and the final determination made concerning the disbursement. [§668.22(a)(5)(iii) and (iv)]

 The borrower signed the Master Promissory Note (MPN) prior to the date the return of Title IV funds calculation is completed. [DCL GEN-05-16]

A first-year, first-time undergraduate Stafford loan borrower who withdraws before completing the 30th day of his or her program of study is prohibited from receiving any Stafford loan funds as a post-withdrawal disbursement even if the amount of the initial disbursement was included in the return of Title IV funds calculation as aid that could have been disbursed. In addition, when a student withdraws prior to completing the period for which the loan is intended, no portion of any second or subsequent FFELP loan disbursement may be delivered as a post-withdrawal disbursement even if the amount of the second or subsequent disbursement was included in the return of Title IV funds calculation as aid that could have been disbursed. [DCL GEN-00-24; DCL GEN-04-03; 2006-2007 *Federal Student Aid Handbook*, Volume 5, Chapter 2, p. 5-98]

<u>After delivery of a post-withdrawal disbursement of funds, the school is *not* required to provide the notice to the borrower that is outlined in subsection 8.2.B. [§668.165(a)(2)]</u>

If any amount of a post-withdrawal disbursement remains after the student's charges are paid, the school must offer that amount to the borrower within 30 days of determining that the student withdrew. The school must provide a written notice to the borrower indicating the following:

[§668.22(a)(4)(ii)(A)]

- The type and amount of aid that has been credited to the student's account. [§668.22(a)(4)(ii)(A)(1)]
- That the borrower has the right to cancel all or a portion of a post-withdrawal disbursement of loan funds. [§668.22(a)(4)(ii)(A)(2)]
- The amount of the post-withdrawal disbursement(s) that will be applied to charges and the amount that will be provided to the student (or parent) as a credit balance, if applicable. [§668.22(a)(4)(ii)(A)(1)]
- That the school may not make the post-withdrawal disbursement of the credit balance, if applicable, if the borrower does not respond within 14 days of the date the school sends the notice. [§668.22(a)(4)(ii)(A)(3)]

See section H.4 for information about a statutory or regulatory waiver authorized by the HEROES Act that may impact these requirements.

If the borrower responds to the notice within 14 days and instructs the school to make all or a portion of the post-withdrawal disbursement, the school must make the post-withdrawal disbursement of the credit balance within 120 days of determining that the student withdrew and in the manner specified by the borrower. If the borrower does not respond to the notice, the post-withdrawal disbursement of the credit balance cannot be made. If the borrower responds to the school's notice after the 14 days have expired, the school may, but is not required to, make the post-withdrawal disbursement of the credit balance to the borrower. If the school chooses not to make the post-withdrawal disbursement of the credit balance to the post-withdrawal disbursement of the outcome of his or her post-withdrawal disbursement request. [§668.22(a)(4)(ii)(B)]

The school must have written permission from the student or parent borrower to automatically apply a post-withdrawal disbursement to charges other than current institutional charges or minor prior-year charges. Permission obtained from the borrower while the student was enrolled is acceptable, or the school may obtain the permission with the post-withdrawal disbursement notice. [§668.164(g)]

PROPOSED LANGUAGE - COMMON BULLETIN: Return of Title IV Funds

The *Common Manual* has been revised to incorporate regulatory changes and clarifications to the Return of Title IV Funds requirements provided in the *Federal Register* published August 9, 2006 and November 1, 2006. Revised policy specifies that, in order to credit loan funds to outstanding school charges or to deliver a credit balance of funds directly to the student, or borrower in the case of a parent PLUS loan, the school must provide a written notice within 30 days of determining that the student has withdrawn. In this notice, the school must request confirmation of the borrower's consent for the credit of a post-withdrawal disbursement of loan funds to the student's account, or for the direct delivery of loan funds to the student or parent, in the case of a parent PLUS loan. For a post-withdrawal disbursement of loan funds, the school must explain that a borrower who does not confirm that a post-withdrawal disbursement of loan funds may be credited to the student's account may not receive any of those loan funds as a direct disbursement unless the school concurs. The

school must explain that the student, or parent in the case of a parent PLUS loan, may accept or decline some or all of the funds, and must explain the obligation of the borrower to repay any loan funds he or she chooses to have disbursed.

The notice must inform the loan recipient of the deadline to respond and that the funds will not be delivered if the school does not receive a timely response to the notice, unless the school opts to make a post-withdrawal disbursement based on a late response. The deadline may be set by the school, but may not be less than 14 days after the date the school sent the notification. The deadline must be the same for funds to be applied to school charges and for funds to be directly disbursed to the recipient.

If the school receives no response to the post-withdrawal disbursement notice, the school may not deliver any of those funds. If the school receives a timely response to the post-withdrawal disbursement notice, the school must disburse the funds in the manner specified by the student, or parent in the case of a parent PLUS loan, within 120 days of the date of the school's determination that the student withdrew. If the school receives a late response to the notice, the school may make the disbursement, provided that the school delivers all the funds accepted, or the school may decline to do so. If the school decides not to make a late post-withdrawal disbursement due to the untimely response of the borrower, the school most provide written notification of the denial of the post-withdrawal disbursement.

The school must document in the student's file the result of any notification made of the student's right to cancel or accept all or a portion of the funds, and the final determination made concerning the post-withdrawal disbursement.

GUARANTOR COMMENTS:

None.

IMPLICATIONS:

Borrower:

The borrower will have the opportunity to accept or decline the post-withdrawal disbursement of loan funds.

School:

The school must ensure that all appropriate types of funding are included in the return of Title IV funds calculation and implement procedures to ensure proper notification to the borrower.

Lender/Servicer: None.

Guarantor: The guarantor may need to modify program review procedures.

U.S. Department of Education:

The Department may need to modify program review procedures.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE: August 8, 2006

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO: CM Policy Committee CM Guarantor Designees Interested Industry Groups and Others

kke/edited-chh

COMMON MANUAL - FEDERAL POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | Forbearance |
|-------------------------------|---|
| AFFECTED SECTIONS: | 11.19.B Documentation Required for Authorized Forbearance |
| POLICY INFORMATION: | 932/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Retroactive to the implementation of the Common Manual. |
| BASIS: | |

§682.211(b)(1).

CURRENT POLICY:

Current policy states that if a lender grants a forbearance based on a verbal agreement with a borrower, the lender must send a notice to the borrower confirming the terms of the forbearance agreement.

REVISED POLICY:

Revised policy adds the requirement that the lender must send a notice confirming the terms of the forbearance agreement to the borrower within 30 days of when the verbal agreement was made between the lender and the borrower.

REASON FOR CHANGE:

This change aligns the manual with the current regulatory guidance contained in 34 CFR 682.211(b)(1).

PROPOSED LANGUAGE - COMMON MANUAL:

Revise subsection 11.19.B, page 24, column 2, paragraph 1, as follows:

11.19.B Documentation Required for Authorized Forbearance

In cases where a forbearance agreement is required, a lender and a borrower may agree to the terms of the forbearance verbally or in writing. A lender that grants a forbearance based on a written agreement with the borrower may use any form or format that is acceptable to the guarantor, and the lender must retain a copy of the agreement. A lender that grants a forbearance based on a verbal agreement with the borrower must send a notice to the borrower within 30 days of that agreement confirming the terms of the forbearance agreement and record the forbearance terms in the borrower's file. In order to grant a forbearance after the date of default based on either a verbal or a written agreement with the borrower, the lender must also obtain a new signed agreement to repay the debt (see subsection 11.19.G). For each forbearance period, regardless of whether an agreement is required, the lender must document in the borrowers's file or the loan's servicing history the forbearance beginning and ending dates and the reason for granting forbearance.

[HEA 423(c)(3)(A) and (c)(10); §682.211(b)(1); §682.211(d); §682.414(a)(4)(ii)(G)

PROPOSED LANGUAGE - COMMON BULLETIN: Forbearance

The *Common Manual* has been revised to include the requirement that when a lender and borrower verbally agree to the terms of a forbearance, the lender must send a notice to the borrower confirming the terms of the forbearance agreement within 30 days of that agreement.

GUARANTOR COMMENTS:

None.

IMPLICATIONS:

Borrower:

A borrower will receive a notice from the lender confirming the terms of the forbearance agreement within 30 days of that agreement.

School: None.

Lender/Servicer:

A lender/servicer needs to ensure compliance with the requirement that the notice confirming the terms of the forbearance agreement be sent to the borrower within 30 days of that agreement.

Guarantor:

A guarantor may need to update program review procedures.

U.S. Department of Education:

The Department may need to update program review procedures.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE: November 15, 2006

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO: CM Policy Committee CM Guarantor Designees Interested Industry Groups and Others

sf/edited-bb

COMMON MANUAL - FEDERAL POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | Combining Teaching for Teacher Loan Forgiveness |
|-------------------------------|---|
| AFFECTED SECTIONS: | 13.9.B Teacher Loan Forgiveness Program |
| POLICY INFORMATION: | 933/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Teacher loan forgiveness determinations made by the lender on or after November 1, 2006, unless implemented earlier by the guarantor. |

BASIS:

Preamble to the Federal Register dated November 1, 2006, page 64386.

CURRENT POLICY:

Current policy does not state that a borrower may combine teaching at an eligible elementary school with teaching at an eligible secondary school and aggregate the years of teaching service to qualify for loan forgiveness.

REVISED POLICY:

Revised policy states that an eligible borrower may combine eligible periods of teaching service at an eligible elementary school with teaching service at an eligible high school, and that the aggregate service at the two types of schools may qualify the borrower for loan forgiveness.

REASON FOR CHANGE:

The Department clarified that a borrower may teach at both elementary and high schools that are otherwise eligible for purposes of teacher loan forgiveness, and that the combined service at the two types of schools will qualify the borrower for teacher loan forgiveness.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise subsection 13.9.B, page 42, column 2, paragraph 3, as follows:

Eligibility Criteria

To be eligible for loan forgiveness under this program, a borrower must meet all of the following criteria:

- The borrower must have had no outstanding balance on a FFELP or FDLP loan on October 1, 1998, or had no outstanding balance on a FFELP or a FDLP loan on the date he or she obtained a loan after October 1, 1998.
- The borrower must have been employed as a full-time teacher for 5 consecutive, complete academic years at a qualifying school (see definition of *qualifying school* below) or a combination of qualifying schools, as certified by the chief administrative officer(s) at that the school(s).

. . .

Revise subsection 13.9.B, page 43, column 2, paragraph 1, as follows:

Loan Forgiveness Amounts

For a borrower who begins a period of qualifying teaching service prior to October 30, 2004, the borrower may be eligible for loan forgiveness of a maximum of up to \$5,000 if he or she is either:

• A full-time elementary school teacher who demonstrates knowledge and teaching skills in

reading, writing, mathematics, and other areas of the elementary school curriculum.

• A full-time secondary school teacher teaching in a subject area that is relevant to his or her academic major.

A borrower may also complete the requisite 5-year teaching service requirement by combining years of full-time service at qualifying elementary and secondary schools, provided he or she otherwise meets the criteria noted above.

For a borrower who begins a period of qualifying teaching service prior to October 30, 2004, the borrower may be eligible for up to \$17,500 in loan forgiveness (less any forgiveness amount received under the previous criteria) if the borrower has completed the period of qualifying teaching service as a highly qualified full-time mathematics or science teacher in a qualifying secondary school or as a highly qualified special education teacher.

For a borrower who began a period of teaching service on or after October 30, 2004, his or her loans may be eligible for loan forgiveness of either:

- A maximum of \$5,000 for teaching as a highly qualified, full-time teacher in an eligible elementary or secondary school.
- A maximum of \$17,500 for teaching as a highly qualified full-time mathematics or science teacher in an eligible secondary school or as a highly qualified special education teacher. [§682.215(d); GEN-05-02/FP-05-02]

<u>A borrower may also complete the requisite 5-year teaching service requirement by combining years</u> of full-time service at qualifying elementary and secondary schools, provided he or she otherwise meets the criteria noted above.

PROPOSED LANGUAGE - COMMON BULLETIN:

Combining Teaching for Teacher Loan Forgiveness

The *Common Manual* has been revised to include language to explicitly state that an otherwise eligible borrower may also complete the requisite 5-year teaching service requirement by combining years of full-time service at qualifying elementary and secondary schools, provided he or she otherwise meets the eligibility criteria.

GUARANTOR COMMENTS:

None.

IMPLICATIONS:

Borrower:

Borrowers who teach for some part of the 5-year period at a qualifying elementary school, and for the remainder of the period in a qualifying secondary school will consistently be considered eligible for loan forgiveness based on the aggregate years of service at qualifying schools.

School: None.

Lender/Servicer:

Lenders may be required to amend their teacher loan forgiveness evaluation procedures.

Guarantor:

Guarantors may be required to amend their teacher loan forgiveness evaluation procedures.

U.S. Department of Education:

The Department may see a small increase in the number of loan forgiveness claims under the teacher loan forgiveness program.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE:

January 8, 2007

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO: CM Policy Committee CM Guarantor Designees Interested Industry Groups and Others

bg/edited-tmh

COMMON MANUAL - FEDERAL POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | Loans Eligible for Consolidation |
|-------------------------------|--|
| AFFECTED SECTIONS: | 15.2 Borrower Eligibility and Underlying Loan Holder Requirements |
| POLICY INFORMATION: | 934/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Consolidation applications received on or after December 1, 2006, unless implemented earlier by the guarantor. |

BASIS:

Dear Colleague Letter GEN-06-20/FP-06-16.

CURRENT POLICY:

Current policy states that a borrower who has either a Federal or Direct Consolidation loan may consolidate that existing Consolidation loan if the borrower includes at least one other eligible loan in the subsequent consolidation.

REVISED POLICY:

Revised policy clarifies that an eligible loan may be another Consolidation loan. As such, revised policy states that a borrower who has either a Federal or Direct Consolidation loan may obtain a subsequent Federal or Direct Consolidation loan if the borrower is consolidating an existing Consolidation loan with at least one other eligible loan, including another eligible Consolidation loan.

REASON FOR CHANGE:

Regulations provide that a Federal or Direct Consolidation loan borrower loses eligibility for a subsequent Consolidation loan unless he or she has eligible loans made *before or after* the date the Consolidation loan was made. Since Consolidation loans are eligible for consolidation, a pre-existing Consolidation loan qualifies as an "eligible loan made before or after the consolidation." In DCL GEN-06-20, the Department clarifies that a pre-existing Consolidation loan qualifies as an eligible loan.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise section 15.2, page 4, column 2, paragraph 1, bullet 2, as follows:

Obtaining a Subsequent Consolidation Loan

A borrower who currently has either a Federal or Direct Consolidation loan is not eligible for a subsequent Federal or Direct Consolidation loan unless the borrower meets one of the following conditions:

- The borrower has obtained a new eligible loan after the date the existing Consolidation loan was made.
- The borrower is consolidating an existing Consolidation loan with at least one other eligible loan, including another eligible Consolidation loan, regardless of whether it that eligible loan was made before or after the date the existing most recent Consolidation loan was made.
 [HEA 428C(a)(3) and (a)(4): §682 201(d)(a)(2) and (3): DCL GEN-06-20/EP-06-16]

[HEA 428C(a)(3) and (a)(4); §682.201(d)(e)(2) and (3); DCL GEN-06-20/FP-06-16]

PROPOSED LANGUAGE - COMMON BULLETIN:

Loans Eligible for Consolidation

The *Common Manual* has been updated to clarify that a borrower who has either a Federal or Direct Consolidation loan may obtain a subsequent Federal or Direct Consolidation loan if the borrower is consolidating an existing Consolidation loan with at least one other eligible loan. An eligible loan includes

another eligible Consolidation loan, regardless of whether that eligible loan was made before or after the date the most recent Consolidation loan was made.

GUARANTOR COMMENTS:

None.

IMPLICATIONS:

Borrower:

A borrower will now be able to consolidate multiple consolidation loans.

School:

The school may need to revise counseling materials for consolidation borrowers.

Lender/Servicer:

The lender/servicer may need to adjust procedures to allow for the consolidation of a borrower's multiple consolidation loans.

Guarantor:

The guarantor may need to adjust procedures to allow the guarantee of a consolidation loan that contains multiple consolidation loans as the underlying loans.

U.S. Department of Education: None.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE: September 26, 2006

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO:

CM Policy Committee CM Guarantor Designees Interested Industry Groups and Others

ce/edited-tmh

COMMON MANUAL - CORRECTION POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | Late Delivery |
|-------------------------------|--|
| AFFECTED SECTIONS: | 8.7.E Late Delivery |
| POLICY INFORMATION: | 935/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Late delivery of FFELP loan proceeds by the school on or after July 1, 2003, unless implemented earlier by the school. Schools may have implemented these provisions no earlier than November 1, 2002. |

BASIS:

§668.164(g)(3)(ii) and (iii); preamble to the Federal Register dated November 1, 2006, p. 64380.

CURRENT POLICY:

Current policy states that a school may deliver Stafford or PLUS loan funds to a student or parent borrower after the end of the loan period or the date on which the student ceased to be enrolled at least half time, provided certain conditions are met. In the case of a second or subsequent disbursement for a student who graduated or successfully completed the period of enrollment for which the loan was intended, the school must offer the borrower the amount of Stafford or PLUS funds the student or parent was eligible to receive while the student was enrolled at the school.

Prior to making a late delivery of loan funds, current policy requires the school to contact the borrower, obtain confirmation that the borrower still requires the loan funds, and explain the borrower's obligation to repay any loan funds that the school delivers.

REVISED POLICY:

Revised policy states that a school must offer a late delivery of Stafford or PLUS loan funds the student or parent borrower was eligible to receive while the student was still enrolled during a payment period or period of enrollment that the student successfully completed. If a student ceases to be enrolled half-time but does not withdraw, the school may, but is not required to, offer a late delivery of Stafford or PLUS loan funds to the student or parent borrower.

Revised policy also deletes the requirement for the school to contact the borrower, obtain confirmation that the borrower still requires the loan funds, and explain the borrower's obligation to repay any loan funds that the school delivers late.

REASON FOR CHANGE:

These changes are necessary to 1) conform the manual's text with federal regulations and clarify when a school *must* offer a late delivery of Stafford or PLUS loan funds versus cases when a school *may* make a late delivery, and 2) remove a HERA requirement that the Department determined to be applicable only to post-withdrawal disbursements for withdrawn students, and not to late deliveries for students who dropped to less than half-time enrollment but did not withdraw, or students who successfully completed a payment period or period of enrollment, as applicable.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise subsection 8.7.E, page 12, column 1, paragraph 1, as follows:

8.7.E Late Delivery

After the end of the loan period or the date on which a student ceases to be enrolled at least half time, a student borrower, or in the case of a parent PLUS loan, a parent borrower, may gualify to receive a late delivery of Stafford or PLUS loan funds, provided certain conditions

<u>are met (see below).</u> A school may deliver must offer a late delivery of Stafford or PLUS loan funds to a that the student or parent borrower was eligible to receive while the student was still enrolled during a payment period or period of enrollment that the student successfully completed after the end of the loan period or the date on which the student ceased to be enrolled at least half time, provided that:. The school may credit the student's account to pay for current and allowable charges as described in section 8.7, but must pay or offer any remaining amount to the borrower. If a student ceases to be enrolled half-time but does not withdraw, a school may, but is not required, to offer a late delivery of Stafford or PLUS loan funds to the student or parent borrower to pay for educational costs the student incurred for the period in which the student was eligible. [§668.164(g)(3)(ii) and (iii)]

Conditions for Late Delivery

Before making a late delivery of Stafford or PLUS loan funds, a school must ensure that:

- The school certified the loan before the earlier of the end of the loan period or the date on which the student ceased to be enrolled at least half time.
 [§668.164(g)(2)(ii); §682.207(f)(1)]
- Except in the case of a parent PLUS loan, the Department processed a Student Aid Report (SAR) or an Institutional Student Information Record (ISIR) with an official expected family contribution (EFC) before the date the student became ineligible.
- Prior to delivering the disbursement, the school contacted the borrower and obtained confirmation that the borrower still required the loan funds. In making this contact, the school must explain the borrower's obligation to repay any loan funds that the school delivers. The school must document in the student's file the result of the contact and the final determination made concerning the late disbursement. [HEA 484B(a)(4)(A); DCL GEN-06-05]
- In the case of a first-year, first-time borrower whose loan is subject to delayed delivery (see subsection 8.7.D), the student completed the first 30 days of his or her program of study. [§682.207(f)(2)]
- In the case of a second or subsequent disbursement, the student graduated or successfully completed the period of enrollment for which the loan was intended. In this circumstance, the school must offer the borrower the amount of Stafford or PLUS funds the student (or parent) was eligible to receive while the student was enrolled at the school. The school may credit the student's account to pay for current and allowable charges as described in section 8.7, but must pay or offer any remaining amount to the student or, in the case of a parent PLUS loan, to the parent. [§682.207(f)(3)]
- The loan funds will only be used to pay educational costs that the school determines the student incurred for the period in which the student was enrolled and eligible.
- The school delivers the funds no later than 120 days after the school determines the student withdrew (for additional information on post-withdrawal disbursements, see subsection 9.5.A), or if the student did not withdraw, 120 days after the earlier of the end of the loan period or the date on which the student ceased to be enrolled at least half time.
 [§668.164(g)(4)]

On an exception basis, and with the approval of the Department, the school may make a late delivery of loan funds after the applicable 120-day period, if the reason the late delivery was not made within the 120-day period was is not the fault of the student. [§668.164(g)(4)] Revise subsection 8.7.E, page 12, column 2 to correct the format of the following text, to make it the new first paragraph of column 2, rather than a continuation of the bullet immediately above:

The borrower is not required to sign the Master Promissory Note (MPN) prior to the end of the loan period or the date on which the student ceased to be enrolled at least half time (or lost eligibility for a reason other than a withdrawal) to be eligible for a late delivery of Stafford or PLUS loan funds, as applicable. However, the borrower must sign the MPN before a lender may make a late disbursement. [DCL GEN-05-16]

PROPOSED LANGUAGE - COMMON BULLETIN: Late Delivery Requirements Clarified

The *Common Manual* has been revised to clarify that a school must offer a late delivery of Stafford or PLUS loan funds the student or parent borrower was eligible to receive while the student was still enrolled during a payment period or period of enrollment that the student successfully completed. If a student ceases to be enrolled half-time but does not withdraw, the school may, but is not required to, offer a late delivery of Stafford or PLUS loan funds to the student or parent borrower.

Revised policy also deletes the HERA-related requirement for a school to contact the borrower, obtain confirmation that the borrower still requires the loan funds, and explain the borrower's repayment obligation before making a late delivery of loan funds. In the preamble to the *Federal Register* dated November 1, 2006, the Department clarified that this requirement applies only to post-withdrawal disbursements for withdrawn students, and not to late deliveries for students who dropped to less than half-time enrollment but did not withdraw, or students who successfully completed a payment period or period of enrollment, as applicable.

GUARANTOR COMMENTS: None.

IMPLICATIONS: Borrower: None.

School: None.

Lender/Servicer: None.

Guarantor: None.

U.S. Department of Education: None.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE: July 10, 2006

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO:

CM Policy Committee CM Guarantor Designees Interested Industry Groups and Others

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COMMON MANUAL - CORRECTION POLICY PROPOSAL

Date: January 17, 2007

| Х | DRAFT | Comments Due | Feb 7 |
|---|----------|-------------------------|-------|
| | FINAL | Consider at GB meeting | |
| | APPROVED | with changes/no changes | |

| SUBJECT: | Comaker Definition |
|-------------------------------|--|
| AFFECTED SECTIONS: | 11.1.A General Deferment Eligibility Criteria Chapter 12 Introduction 13.8 Discharge appendix G |
| POLICY INFORMATION: | 936/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Consolidation loan applications received by the lender on or after July 1, 2006. |

BASIS:

Higher Education Act of 1965, Section 428C(a)(3)(C), as amended by the Higher Education Reconciliation Act (HERA) of 2005; *Dear Colleague Letter* GEN-06-02.

CURRENT POLICY:

Current policy describes a comaker as one of two parents who obtained a PLUS loan prior to April 16, 1999, or one of two married individuals who jointly borrow a Federal Consolidation loan.

REVISED POLICY:

Revised policy describes a comaker as one of two parents who obtained a PLUS loan prior to April 16, 1999, or one of two married individuals who jointly borrow a Federal Consolidation loan made from an application received by the consolidating lender prior to July 1, 2006.

REASON FOR CHANGE:

This change is necessary to align manual text with HERA changes and updates made by policy 868 of Batch 131 to the Federal Consolidation loan borrower eligibility criteria in Chapter 15.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise subsection 11.1.A, page 1, column 2, paragraph 3, bullet 4, as follows:

11.1.A

General Deferment Eligibility Criteria

There are several conditions under which borrowers qualify for deferment. In granting a deferment, the lender should be aware of the following general characteristics of deferments:

- ...
- ...
- ...
- If a PLUS loan is made to two parents as comakers (as applicable to <u>a</u> PLUS loans made prior to April 16, 1999), or a Consolidation loan is made to spouses as comakers (as applicable to a Consolidation loan made from an application received by the consolidating lender prior to July 1, 2006), the loan may not be deferred unless each comaker requests deferment and satisfies applicable eligibility requirements for deferment. . .

Revise Chapter 12 Introduction, page 1, column 1, paragraph 4, as follows:

Any reference to a borrower in this chapter also refers to any applicable comaker—one of two PLUS borrowers (as applicable to <u>a</u> PLUS loans made prior to April 16, 1999) or Consolidation loan borrowers who are held jointly and severally liable for repayment (<u>as applicable to a Consolidation loan made from an application received by the consolidating lender prior to July 1, 2006</u>). Therefore, due diligence activities required for the borrower are also required for the comaker. For example, if the lender is required to send a letter at a certain point of delinquency, it must send the same letter to both borrowers. Failure to perform collection activities on one or both comakers is a violation of due diligence provisions and will result in interest penalties or the loss of the loan's guarantee. [§682.507(a)(2)]

Revise section 13.8, page 16, column 1, paragraph 3, as follows:

Comakers

If a PLUS loan was obtained by two parents as comakers (as applicable to <u>a</u> PLUS loans made prior to April 16, 1999), or a Consolidation loan was obtained by a married couple (as <u>applicable to a Consolidation loan made from an application received by the consolidating</u> <u>lender prior to July 1, 2006</u>) and one of the borrowers is eligible for discharge, the other borrower remains obligated to repay the loan. However, if each comaker on a loan meets the eligibility criteria for a discharge—under the same type or a different discharge type—discharge can be granted on the loan. [§682.402(a)(2) and (3)]

Revise appendix G, page 4, column 1, paragraph 8, the definition of Comaker, as follows:

Comaker: One of two married individuals who jointly borrow<u>ed</u> a Federal Consolidation loan made from an application received by the consolidating lender prior to July 1, 2006, each of whom is <u>was</u> eligible and is held jointly and severally liable for the loan's repayment, regardless of future marital status. The term also refers to one of two parents who were joint borrowers of a PLUS loan made prior to April 16, 1999. [§682.200(b)]

PROPOSED LANGUAGE - COMMON BULLETIN: Comaker Definition Revised

The *Common Manual* has been revised to clarify that, in the context of a Federal Consolidation loan, the term comaker refers to one of two married individuals who jointly borrowed a Federal Consolidation made from an application received by the consolidating lender prior to July 1, 2006. These borrowers remain jointly and severally liable for the loan's repayment regardless of future marital status.

GUARANTOR COMMENTS: None.

IMPLICATIONS: Borrower: None.

School: None.

Lender/Servicer: None.

Guarantor: None.

U.S. Department of Education: None.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

DATE SUBMITTED TO CM POLICY COMMITTEE: October 11, 2006

DATE SUBMITTED TO CM GOVERNING BOARD FOR APPROVAL:

PROPOSAL DISTRIBUTED TO:

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Date: January 17, 2006

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| SUBJECT: | Military Deferment |
|-------------------------------|--|
| AFFECTED SECTIONS: | Figure 11-1 - Deferment Eligibility Chart |
| POLICY INFORMATION: | 937/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Military deferments granted on or after July 1, 2006, for loans for which the first disbursement is made on or after July 1, 2001. |

BASIS:

Interim Final Rules published in the Federal Register dated August 9, 2006, pages 45701 - 45702.

CURRENT POLICY:

Although current policy in section 11.8 of the manual addresses the military deferment, the Deferment Eligibility Chart, Figure 11-1 does not include the military deferment.

REVISED POLICY:

Revised policy updates the Deferment Eligibility Chart, Figure 11-1 with the military deferment which is available to cover a borrower's loan(s) that is first disbursed on or after July 1, 2001. In addition, the chart has been revised to indicate that all deferments are borrower-based, except for the military deferment which is loan-based.

REASON FOR CHANGE:

This change is necessary to align the Deferment Eligibility Chart with existing policy on the military deferment in section 11.8 of the manual.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise Figure 11-1 Deferment Eligibility Chart, Chapter 11, page 6, as follows:.

See attached chart.

PROPOSED LANGUAGE - COMMON BULLETIN: Deferment Eligibility Chart

The Deferment Eligibility Chart, Figure 11-1 has been revised to include the military deferment for Stafford and

PLUS loans first disbursed on or after July 1, 2001 and for Consolidation loans in which all underlying loan balances were first disbursed on or after July 1, 2001. In addition, the chart was revised to indicate that all deferments, except the military deferment, are borrower-based and that the military deferment is loan-based.

GUARANTOR COMMENTS: None.

IMPLICATIONS: Borrower: None.

School: None.

Lender/Servicer: None.

Guarantor: None.

To be completed by the Policy Committee

POLICY CHANGE PROPOSED BY: CM Policy Committee

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Deferment Eligibility Chart

Figure 11-1

See section H.4 for information about a statutory or regulatory waiver authorized by the HEROES Act that may impact these requirements.

| Form | Deferment Type | Time Limit | Staffo | ord and SLS I | Loans | PLUS Loans | | | | Consolida | tion Loans |
|-------------------|--|----------------|---------------------------|--|--|----------------------------|---------------------------|--|--|---|--|
| Domesium | Deced Deferments | | Pre 7/1/87 Borrower | New ¹ Borrower 7/1/87 to 6/30/93 | New ² Borrower 7/1/93 | Loans Before 8/15/83 | Pre 7/1/87 Borrower | New ¹ Borrower 7/1/87 to 6/30/93 | New ² Borrower 7/1/93 | Pre 7/1/93 Borrower ⁸ | New Borrower 7/1/93 ⁹ |
| BOLLOMEL | -Based Deferments | | | | | | | | | | |
| SCH | In-School: Full Time | None | • | • | • | • | • | • | • | • | • |
| | In-School: Half Time ⁷ | None | | • | • | | | • | • | • | • |
| EDU | Graduate Fellowship | None | • | • | • | • | • | • | • | • | • |
| | Rehabilitation Training | None | • | ٠ | • | • | • | • | • | • | • |
| | Teacher Shortage | 3 years | | ٠ | | | | | | | |
| | Internship/Residency Training | 2 years | • | • | | • | | | | | |
| TDIS | Temporary Total Disability ³ | 3 years | • | • | | • | • | • | | • | |
| PUB | Armed Forces or Public Health Services ⁴ | 3 years | • | • | | • | | | | | |
| | National Oceanic and Atmospheric Administration Corps ⁴ | 3 years | | • | | | | | | | |
| | Peace Corp, ACTION Program and Tax-Exempt Organization Volunteer | 3 years | • | • | | • | | | | | |
| UNEM | Unemployment | 2 years | • | • | | • | • | • | | • | |
| | Unemployment | 3 years | | | • | | | | • | | • |
| PLWM | Parental Leave ⁵ | 6 months | • | • | | | | | | | |
| | Mother Entering/Reentering Work Force | 1 year | | • | | | | | | | |
| HRD | Economic Hardship | 3 years | | | • | | | | • | | • |
| PLUS ⁶ | In School: Full Time | None | | | | | | • | | | |
| | In School: Half Time | None | | | | | | • | | | |
| | Rehabilitation Training | None | | | | • | • | • | | | |
| Loan-Bas | ed Deferments | | 5 | Stafford Loan | <u>s</u> | | <u>PLUS</u> | Loans | | Consolida | tion Loans |
| Military Defe | erment | <u>3 years</u> | Loans first dis | bursed on or af | ter 7/1/2001 | Loans first di | sbursed on or af | ter 7/1/2001 | | All underlying disbursed on 7/1/2001 10 | <u>loans first</u> or after |

¹ "New Borrower" 7/1/87 to 6/30/93: A borrower whose first FFELP loan was made on or after July 1, 1987, and before July 1, 1993, or who had an outstanding balance on a loan obtained on or after July 1, 1987, and before July 1, 1993, when he or she obtained a loan on or after July 1, 1993, or who had no outstanding balance on a Federal Consolidation loan made before July 1, 1993 that repaid a loan first disbursed before July 1, 1987.

² "New Borrower" 7/1/93: A borrower whose outstanding FFELP loans were all made on or after July 1, 1993, and when his or her first FFELP loan was made on or after July 1, 1993, had no outstanding FFELP loans that were made before July 1, 1993.

³ A deferment may be granted during periods when the borrower is temporarily totally disabled or during which the borrower is unable to secure employment because the borrower is caring for a dependent (including the borrower's spouse) who is temporarily totally disabled.

⁴ Borrowers are eligible for a combined maximum of 3 years of deferment for service in NOAA, PHS, and Armed Forces.

5 A parental leave deferment may be granted to a borrower in periods of no more than 6 months each time the borrower qualifies.

⁶ Deferment for parent borrower during which the dependent student for whom the parent obtained a PLUS loan meets the deferment eligibility requirements.

⁷ A borrower who received a Federal Consolidation loan before July 1, 1993, that repaid a loan made before July 1, 1987, or who had an outstanding balance on a FFELP loan obtained prior to July 1, 1987, when the Federal Consolidation loan was obtained, is eligible for in-school deferment only of the borrower attends school full time.

⁸ A borrower with a Federal Consolidation Ioan made before July 1, 1993, or a borrower who receives a Consolidation Ioan on or after July 1, 1993, who has any outstanding FFELP Ioan(s) at the time of consolidation that was first disbursed before July 1, 1993.

⁹ A borrower who receives a Federal Consolidation loan made on or after July 1, 1993, who has no outstanding FFELP loans at the time of consolidation that were made on or before July 1, 1993.

10 A consolidation loan is only eligible for a Military Deferment if it consists solely of loans first disbursed on or after 7/1/2001.

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| | APPROVED | with changes/no changes | |

| SUBJECT: | Cohort Default Rates |
|-------------------------------|---|
| AFFECTED SECTIONS: | 16.2 Calculation of Cohort Default Rates appendix G |
| POLICY INFORMATION: | 938/Batch 139 |
| EFFECTIVE DATE/TRIGGER EVENT: | Retroactive to the implementation of the Common Manual. |
| BASIS: | |

§668.183(b).

CURRENT POLICY:

Current policy states that a cohort default rate is defined as the percentage of a school's student borrowers entering repayment on FFELP or FDLP loans during a specific fiscal year who default on those loans during the same or following fiscal year.

REVISED POLICY:

Revised policy clarifies that the cohort for a fiscal year consists of all former students who, during that fiscal year, entered repayment on any Federal Stafford Ioan, Federal SLS Ioan, or Direct Stafford Ioan that they received, or on the portion of a Ioan made under the Federal Consolidation Loan Program or the Federal Direct Consolidation Program that is used to repay those Ioans.

REASON FOR CHANGE:

This change is necessary to align current text with regulations and clarify the loan types used for cohort calculation within the FFELP and FDLP as Stafford, SLS, and certain underlying loans from a Consolidation loan.

PROPOSED LANGUAGE - COMMON MANUAL:

Revise section 16.2, page 3, column 1, paragraph 1, as follows:

16.2 Calculation of Cohort Default Rates

A cohort default rate is defined as the percentage of a school's student borrowers entering repayment on <u>certain</u> FFELP or FDLP loans <u>received for attendance at that school</u> during a specific fiscal year <u>and</u> who default on those loans during the same or following fiscal year (see section 16.1). <u>The loans included in this calculation may be any of the following:</u>

- <u>A Federal Stafford Ioan, Federal SLS Ioan, or Direct Stafford Ioan.</u>
- The portion of a Federal Consolidation Loan or Federal Direct Consolidation Loan used to repay a Federal Stafford Ioan, Federal SLS Ioan, or Direct Stafford Ioan.

A FFELP cohort default rate is calculated for each school participating in the FFELP or FDLP at the beginning of the fiscal year, whether or not the school actually had student borrowers entering repayment on Stafford or SLS loans during that fiscal year.

Revise section 16.2, page 6, column 2, paragraph 1, as follows:

Types of Loans Included in Cohort Default Rates

Cohort default rates for fiscal years 1993 and beyond include Stafford or <u>and</u> SLS loans, including underlying loans that are included in a Consolidation loan. [668.183(b)]

Revise appendix G, page 4, column 1, paragraph 6, as follows:

Cohort Default Rate: The percentage of Stafford and SLS loan borrowers who default before the end of the fiscal year following the fiscal year in which they entered repayment on their loans. <u>This includes borrowers whose underlying Stafford and SLS loans have been included in a Consolidation loan.</u> The Department ...

PROPOSED LANGUAGE - COMMON BULLETIN: Clarification to Cohort Default Rate Calculation

The *Common Manual* has been revised to clarify that the cohort for a fiscal year for the purpose of calculating a cohort default rate consists of all former students who, during that fiscal year, entered repayment on any Federal Stafford Ioan, Federal SLS Ioan, or Direct Stafford Ioan that they received, or on the portion of a Federal Consolidation Loan or the Federal Direct Consolidation Loan that repays those loans.

GUARANTOR COMMENTS: None.

IMPLICATIONS: Borrower: None.

School: None.

Lender/Servicer: None.

Guarantor: None.

U.S. Department of Education: None.

To be completed by the Policy Committee

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